



User Guide



LA BANQUE EN UN CLIC

Nov 2020

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SECURITY RECOMMENDATIONS WITH RAWBANKONLINE

You can improve the security of your **RAWBANKONLINE** by following these rules of conduct:

1. Contact our Call Centre (Toll free number: 4488) in the event of unusual messages or unexpected actions by **RAWBANKONLINE**.
2. Check on your computer that the operating system (Windows, MacOS, etc.) and the Internet browser (Internet Explorer, Firefox, etc.) have been updated to the latest available versions and widely used applications with (Office pack, Adobe suite, Java, etc.).
3. Install a powerful anti-virus or anti-spyware application in your computer.
4. Regularly make full scans (analyses) of the computer with an anti-virus application.
5. Install a firewall on your computer.
6. Secure all WiFi Internet connections using an access code.
7. Make sure that the Internet address of the **RAWBANKONLINE** system always includes the name of the bank spelt correctly, and that it is preceded by "https://": "s" means "secure".
8. Check that the locked padlock appears in the address bar of the browser when **RAWBANKONLINE** is started and when you **log in**.
9. Avoid links linking to other sites or from an email, and always type yourself, by hand, the address of the RAWBANK site. (<https://www.rawbank.com>).
10. Be cautious of emails purporting to be from RAWBANK, asking for information on the account and/or codes.
11. If the process of logging into **RAWBANKONLINE** seems unusual (habitual screen significantly changed, unexpected messages, "pop-up" window asking for confirmation by a personal code); log off immediately.
12. Make sure you do not leave your computer unsupervised, regularly check the history of your accounts and keep the various codes completely secret.
13. Do not try to become an IT specialist who is capable of detecting possible fraud attempts by hackers or other IT pirates. The professional is and remains the bank and it is the consumer's responsibility to remain cautious: neither more nor less.
14. Do not log on to **RAWBANKONLINE** on a computer, which does not belong to you.
15. Keep the login codes in a safe place. Never copy them and do not save them on your PC either.
16. Enter your identifier and your password only when logging in. Never reveal them if you are asked for them by phone or email, or in any other situation.
17. Only install applications your PC, which come from trustworthy sources. Do not download free applications from the Internet.
18. Do not open any Web page during your session with **RAWBANKONLINE**.
19. Always end your work in **RAWBANKONLINE** via the Internet using the "**Log off**" menu.

1. INTRODUCTION

RAWBANKONLINE is the online banking service, which RAWBANK offers you, to make the following operations remotely:

- View your accounts;
- Make national and international transfers;
- Transfer cash;
- View your bank transactions.

2. HOW TO USE YOUR RAWBANKONLINE

The new RawbankOnline identification system lets you log on directly with an identifier and a password.

2.1 How to access your RAWBANKONLINE

Access the RawbankOnline interface by logging on to the Rawbank website at www.rawbank.com, and then clicking the tab "RawbankOnline".

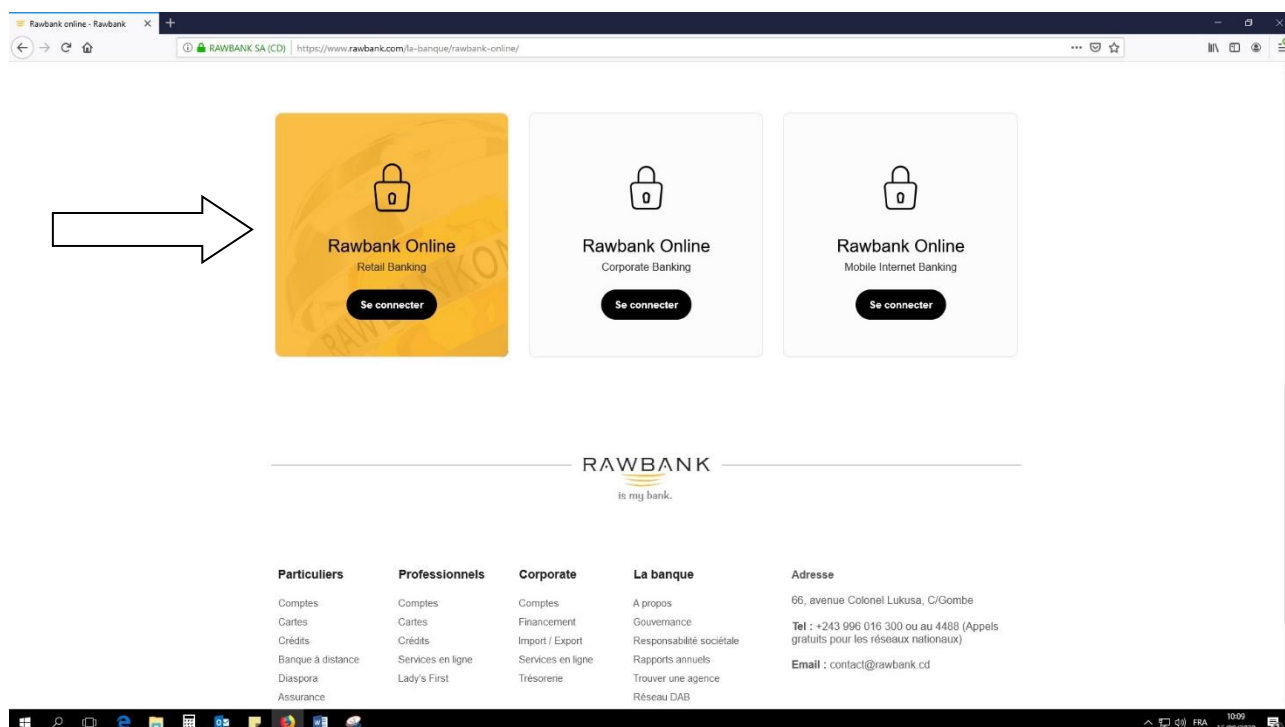


You can choose between 3 profile segments:

- *Corporate Banking for legal entities (establishments and companies);*
- *Retail Banking for normal persons (individuals)*
- *Mobile Internet Banking to log on using your mobile phone*

N.B.: This user guide is for the Retail Banking profile for individuals.

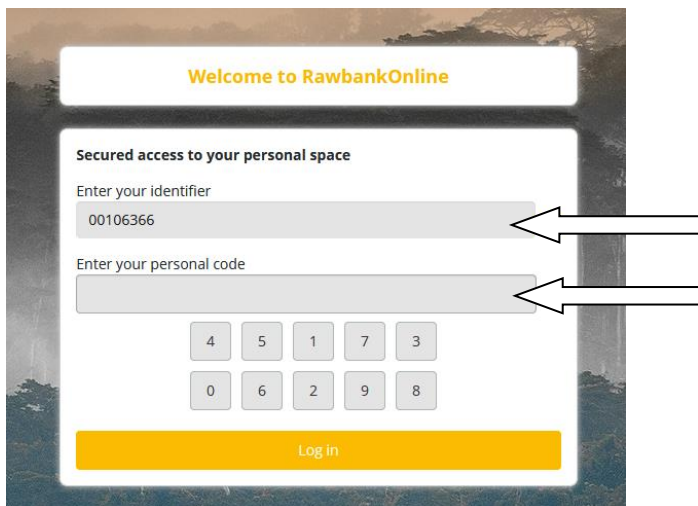
If you are an individual, click "Log on" in the tab **Rawbank Online Retail Banking**.



2.2 First use

Log on using your identifier and the personal code you received by email after signing up for RAWBANK ONLINE:

1. Enter your identifier using the keyboard of your computer;
2. Using your mouse, click on the encryption grid to enter your personal code;
3. Click "Identify yourself" to log on to RawbankOnline.



2.3 Changing the password

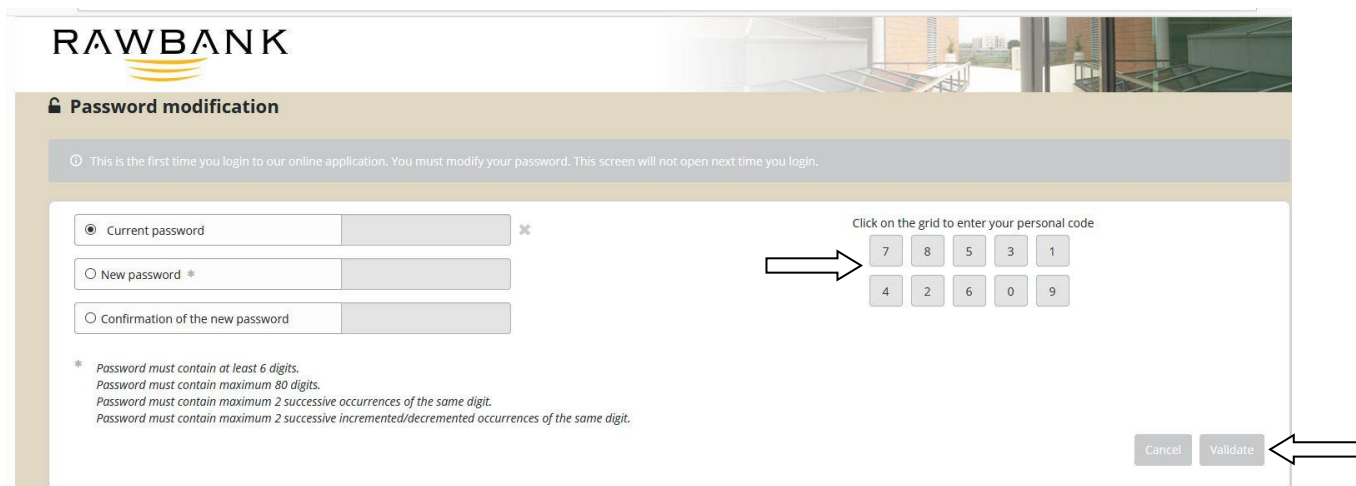
2.3.1 Changing your password when logging on for the first time

When you log on for the first time, or whenever you re-initialise your password, or if you enter the wrong keys, RAWBANK ONLINE lets you change your password received by default when you signed up, or on re-initialisation.

Using your mouse, click on the encryption grid to enter your personal code:

- On the 1st line, enter the password received by email
 - On the 2nd line, create a new password, with the required format, namely:
 - A minimum of 6 figures and a maximum of 80 figures
 - A maximum of 2 successive occurrences of the same figure
 - A maximum of 2 successive occurrences of incremented or decremented figures
- E.g.: your date of birth: 1980 will give this in the required format: 11998800*
- On the 3rd line, write the new password created on the 2nd line

Click "OK" to **change the password**.



RAWBANK

Password modification

This is the first time you login to our online application. You must modify your password. This screen will not open next time you login.

☒ Current password

☐ New password *

☐ Confirmation of the new password

Click on the grid to enter your personal code

7	8	5	3	1
4	2	6	0	9

* Password must contain at least 6 digits.
 * Password must contain maximum 80 digits.
 * Password must contain maximum 2 successive occurrences of the same digit.
 * Password must contain maximum 2 successive incremented/decremented occurrences of the same digit.

Cancel Validate

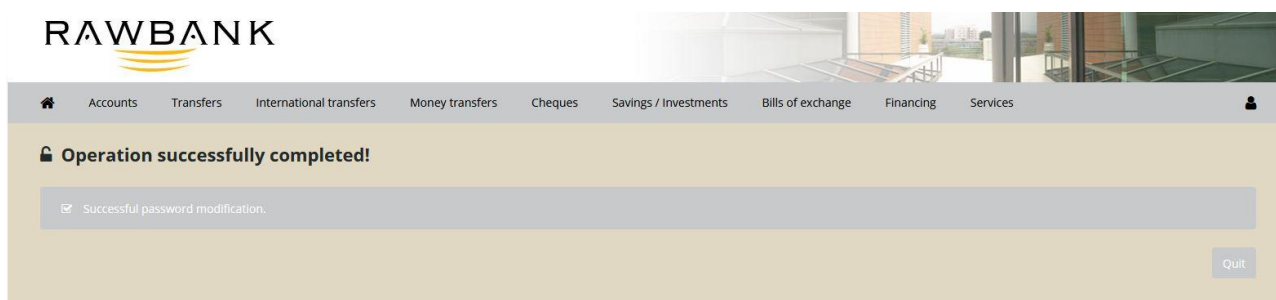
The password must contain a minimum of 6 figures.

The password must contain a maximum of 80 figures.

The password must contain a maximum of 2 successive occurrences of the same figure.

The password must contain a maximum of 2 successive occurrences of incremented/decremented figures.

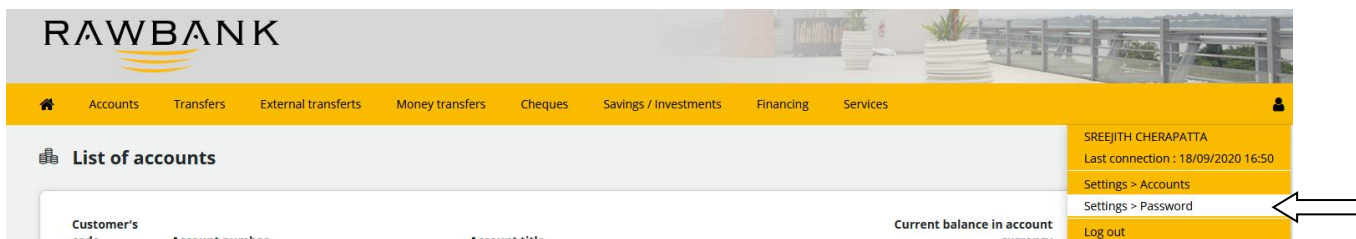
When you have changed the password a confirmation page will appear to confirm a "Successful change of password".



2.3.2. Changing the password after you have logged in

To change your password after you have logged on to Rawbank Online:

1. Move your mouse to the tab [icon] and click **"Customisation > Password"**



2. Change the password as described in point 2.3.1.

RAWBANK

Accounts Transfers External transferts Money transfers Cheques Savings / Investments Financing Services

🔒 Password modification

☒ Current password ✖

☐ New password *

☐ Confirmation of the new password

Click on the grid to enter your personal code

5	9	7	3	1
2	0	6	8	4

* Password must contain at least 6 digits.
* Password must contain maximum 80 digits.
* Password must contain maximum 2 successive occurrences of the same digit.
* Password must contain maximum 2 successive incremented/decremented occurrences of the same digit.

Cancel Validate

2.4 Entering your ID

1. Access the RawbankOnline interface by logging on to the Rawbank website at www.rawbank.com (see point 2.1)
2. Using your keyboard, enter your client number preceded by 2 zeros ("00" + "Client number") and click "Enter your ID"

RAWBANK

français english

Welcome to RawbankOnline

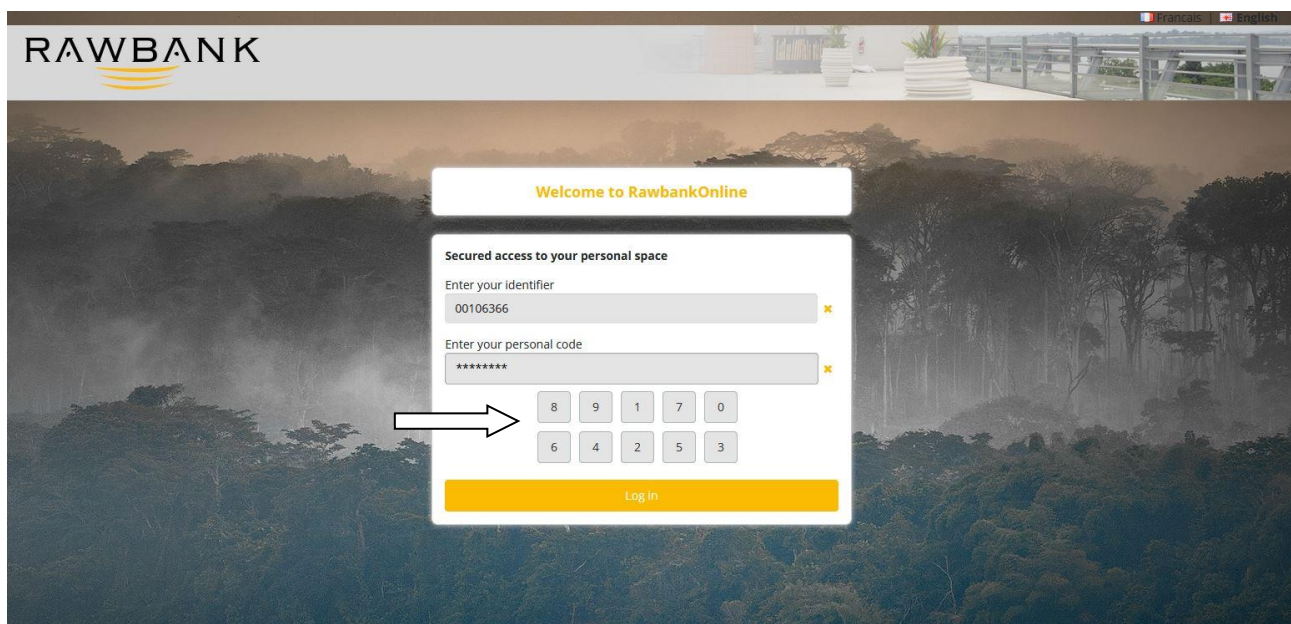
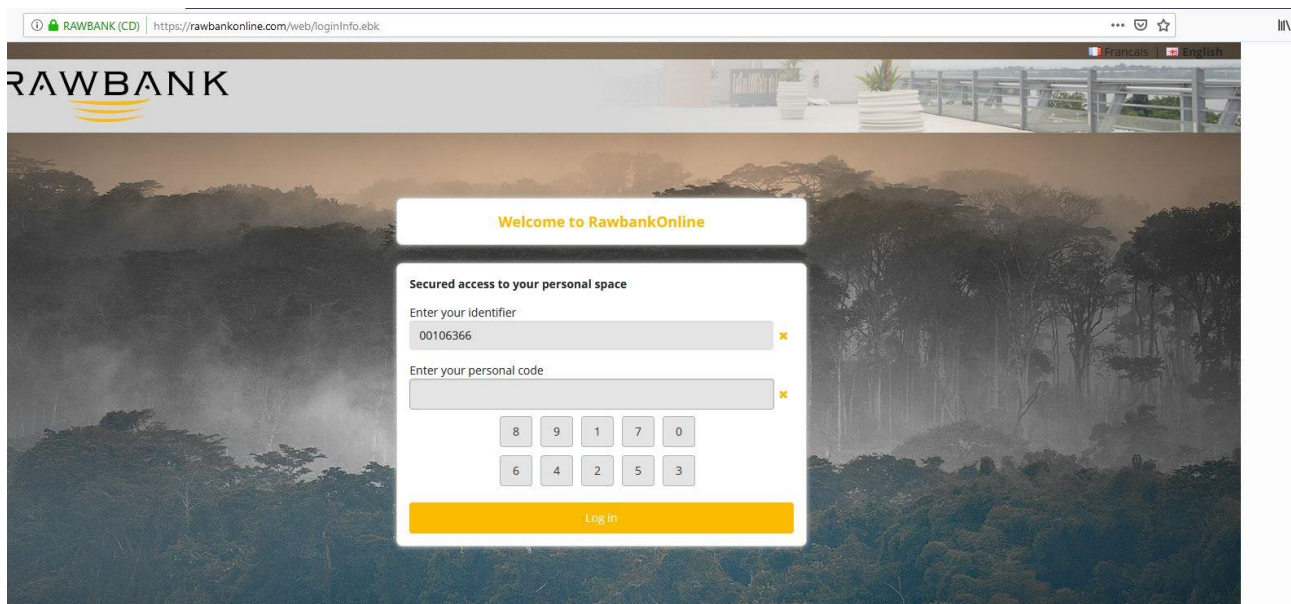
Secured access to your personal space

Enter your identifier

0010636d

Log In

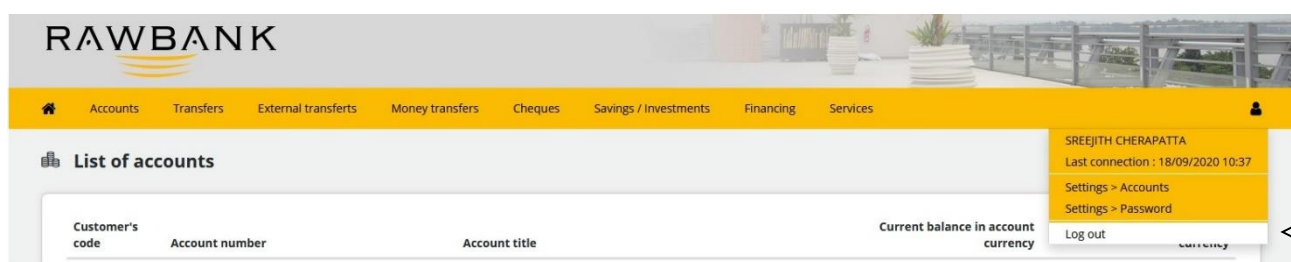
3. Using your mouse, click on the encryption grid to enter your personal code, and then click "Enter your ID"



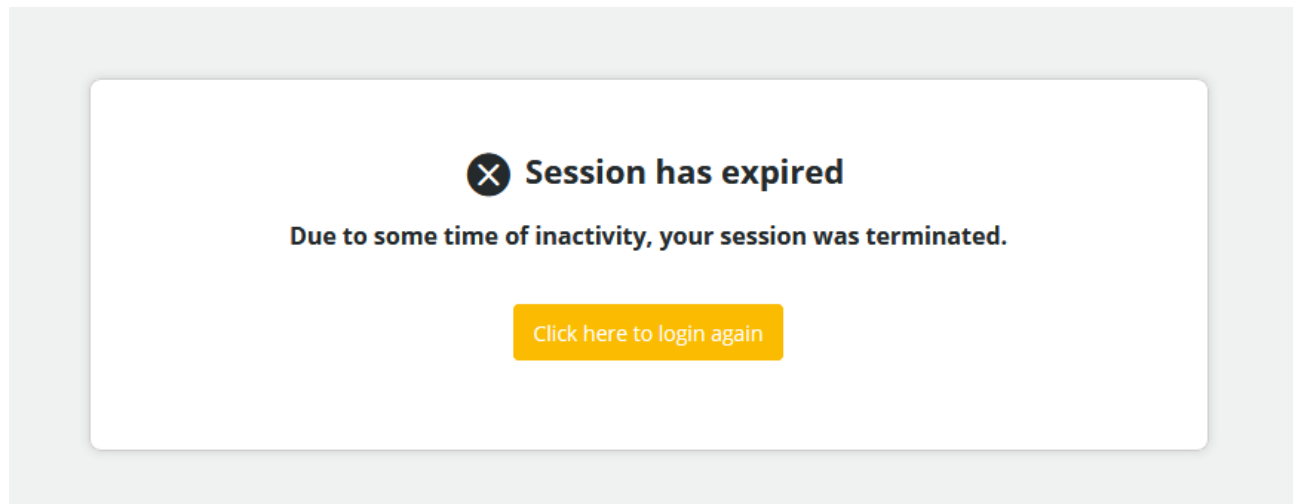
N.B.: To log on you can make only three attempts when entering your identifier and your personal code. If you forget these, access to your RawbankOnline will be blocked. In this case you must send an email requesting unblocking and re-initialisation to the address support-rawbankonline@rawbank.cd, copy CC to your account manager.

2.5 Logging off

Move your mouse to the tab [icon] and click **"Log off"**



N.B.: After a certain period of inactivity your Rawbank Online session expires.



3. HOW TO PERFORM YOUR OPERATIONS ON RAWBANKONLINE

Rawbank Online consists mainly of 8 menus ("tabs"):

1. **Accounts**
2. **Bank transfers**
3. **External Transfers**
4. **Money transfers**
5. **Cheques**
6. **Savings/Investments**
7. **Financing**
8. **Services**

In this guide we shall cover all these menus and the operations they let you undertake.

Caution: *The options "online cheque request" and "view currency rates" are not available at the current time.*

A. VIEW YOUR ACCOUNTS

Rawbank Online lets you do the following:

- View a list of your various accounts;
- View the history of your accounts;
- Generate your account statements.

1. View the list of your accounts

To view the list of your accounts, move your mouse to the tab **"Accounts"** and click **"List of accounts"**



To view the details of one of your accounts click the desired account number.



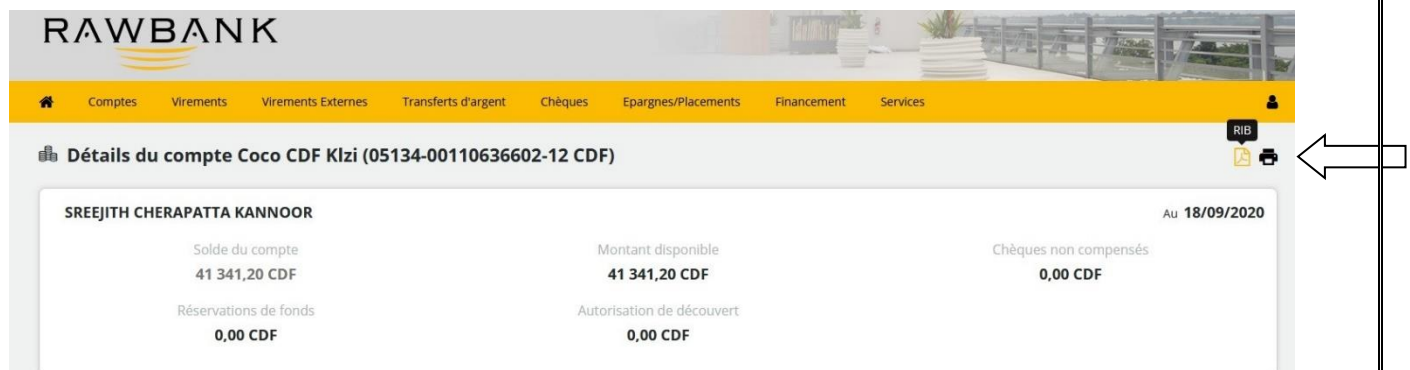
RAWBANK

Comptes Virements Virements Externes Transferts d'argent Chèques Epargnes/Placements Financement Services

Liste des comptes

Code client	Numéro de compte	Intitulé du compte	Solde actuel en devise du compte	Montant disponible en devise du compte
106366	Détails du compte Coco CDF Klzi	Coco USD Klzi	0,00	0,00
106366	05134-00110636602-12 CDF	Coco CDF Klzi	41 341,20	41 341,20

To download and then print your **RIB** (Bank Account Identifier), when on the "Account details", click the tab



RAWBANK

Comptes Virements Virements Externes Transferts d'argent Chèques Epargnes/Placements Financement Services

Détails du compte Coco CDF Klzi (05134-00110636602-12 CDF)

RIB

SREEJITH CHERAPATTA KANNOOR

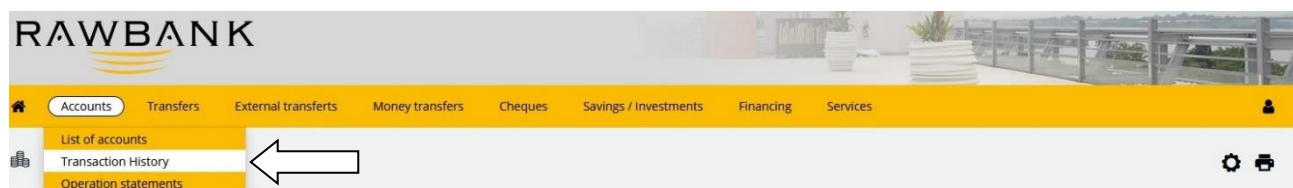
Au 18/09/2020

Solde du compte	Montant disponible	Chèques non compensés
41 341,20 CDF	41 341,20 CDF	0,00 CDF
Réservations de fonds	Autorisation de découvert	
0,00 CDF	0,00 CDF	

2. View the history of transactions

To view the history of transactions for one of your accounts, move your mouse to the tab **"Accounts"** and click **"History of transactions"**

If you are seeking one or more transactions in particular, perform your "Search" by selecting one of your accounts, the type of display, the period, the type and/or value of the operation, and then click "Search".



RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

List of accounts
Transaction History
Operation statements

Transaction history

Search

Select the account: 05134-00110636601-15 USD Coco USD Kizi

Display type: **Multiple pages** Continuous

Period

Current month

Last month

All

From



to



Type

All

Debit

Credit

Operation

Amount

=



Description

Search

Statements (Number of History days : 180)

☐ Display of the value date

Display 10 elements

Date	Description	Debit (USD)	Credit (USD)	Balance (USD)
09/09/2020	VIREMENT: NIVELLEMENT		10.00	0.00
09/09/2020	ILICO TRANSFER DR CD	10.00		-10.00
02/09/2020	RETRAIT: CHERAPATTA KANNOOR S	300.00		0.00

By checking the checkbox "Display the value date" the list of transactions can be displayed, with their value dates. You can also choose the number of items (10, 25, 50, 100) you wish to display for each search.

Statements (Number of History days : 180)

☒ Display of the value date

Display 10 elements

Date	Value date	Description	Debit (USD)	Credit (USD)	Balance (USD)
09/09/2020	09/09/2020	VIREMENT: NIVELLEMENT		10.00	0.00
09/09/2020	09/09/2020	ILICO TRANSFER DR CD	10.00		-10.00
02/09/2020	01/09/2020	RETRAIT: CHERAPATTA KANNOOR S	300.00		0.00
		Total	310.00	10.00	

3. Download the statement of your operations

To view the statement of your operations, move your mouse to the tab **"Accounts"** and click **"List of operations"**. Select the format (Adobe PDF, Excel, Word), the account and the period, and click **"Download"**.

The screenshot shows the RAWBANK website interface. The 'Accounts' tab is selected in the top navigation bar. A dropdown menu is open under 'Accounts', showing 'List of accounts', 'Transaction History', and 'Operation statements'. An arrow points to 'Operation statements'. Below this, the 'Information required to process your request' form is visible. It includes fields for 'Format' (set to 'Adobe PDF'), 'Account' (set to 'ETEBAC AFB120(BC3)'), 'Period from' (set to 'Excel (CSV)'), and 'Operations sorted by date' (set to 'Ascending').

N.B.: When downloading your statements you can sort operations by "Increasing" or "Decreasing" date.

The screenshot shows the 'Operation statements' form on the RAWBANK website. The form includes fields for 'Format' (set to 'Adobe PDF'), 'Account' (set to '05134-00110636601-15 USD Coco USD Klzi'), 'Period from' (set to a date range), and 'Operations sorted by date' (set to 'Ascending'). The 'Operations sorted by date' field is circled. At the bottom right, there are 'Cancel' and 'Download' buttons.

B. MAKE AN INTERNAL TRANSFER

Rawbank Online lets you undertake the following operations:

- Transfer between your RAWBANK accounts;
- Transfer to the account of another RAWBANK client (this client must previously have been created as the Beneficiary);
- Display transfers awaiting validation;
- Display transfers made during the day, but which have not yet been recorded.

1. Make an internal transfer

To make a transfer, move your mouse to the tab **"Transfer"** and click **"Transfer"**.

The screenshot shows the RAWBANK website interface. The 'Transfer' tab is selected in the top navigation bar. An arrow points to the 'Transfer' tab.

1.1. Make a transfer between your RAWBANK accounts

To make a transfer between your RAWBANK accounts, select your "account to debit" and your "account to credit" in the option "One of my accounts".

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Execute a transfer

From
Account to be debited: 05134-10010636601-14 USD Fid USD Klzi (3,109.94 USD)

To
Account to be credited: Select the account

Additional information

One of my accounts

05134-00110636601-15 USD	Coco USD Klzi	0.64 USD
05134-00110636602-12 CDF	Coco CDF Klzi	0.08 CDF
05101-00110636605-13 CDF	Coco CDF Kin	0.26 CDF
05134-10010636601-14 USD	Fid USD Klzi	3,109.94 USD

Another account
In my bank or in another bank

Important: A transfer between your RAWBANK accounts can be made only if they are in the same currency.

In "Additional information", enter the "Amount" and the "Description" of the transfer. Using your mouse you can select the desired "Type" of transfer: *One-off* or *Permanent*.

If you wish to make the transfer at a later date, select "Transfer date"
Click "OK" to confirm the transfer.

Execute a transfer

From

Account to be debited 05134-10010636601-14 USD Fid USD Klzi (3,109.94 USD)

To

Account to be credited 05134-00110636601-15 USD Coco USD Klzi (0.64 USD)

Additional information

Amount 10 USD

Limit : 999,999,999,999.00 USD

Type Occasional Standing

Execution date 28/09/2020

Purpose Niv

Cancel Validate

To **confirm the transfer**, using your mouse, click the encryption grid to enter your password, and then click "OK".

Please confirm transfer

Summary

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH

05134-10010636601-14 USD
CHERAPATTA KANNOOR SREEJITH

10.00 USD



106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH

05134-00110636601-15 USD
CHERAPATTA KANNOOR V/C USD

Transfer details

Execution date 28/09/2020

Purpose Niv

Beneficiary details

Customer holding the account to be credited 106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH

Account to be credited 05134-00110636601-15 USD

Transaction confirmation

Please confirm this transaction by entering your password

4	5	7	3	1
6	0	2	8	9

Cancel Validate

1.2 "Make a transfer" to the RAWBANK account of a third party

Caution: Before making a transfer to the RAWBANK account of a third party, you must previously have created them as a "Beneficiary", as mentioned in **point 2. Create a Beneficiary**.

To make a transfer to the RAWBANK account of a third party, select your "account to debit" and the "account to credit" in the option "One of my beneficiaries".

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Execute a transfer

From
Account to be debited 05134-10010636601-14 USD Fid USD Kizi (3,080.94 USD)

To
Account to be credited Select the account

Additional information

One of my accounts

05134-00110636601-15 USD	Coco USD Kizi	300.89 USD
05134-00110636602-12 CDF	Coco CDF Kizi	0.08 CDF
05101-00110636605-13 CDF	Coco CDF Kin	0.26 CDF
05134-10010636601-14 USD	Fid USD Kizi	3,080.94 USD

One of my beneficiaries

Manish Sarang

Important: The transfer between 2 RAWBANK accounts must be made between 2 accounts in the same currency.

In "Additional information", enter the "Amount" and the "Description" of the transfer.
Using your mouse you can also select the desired "Type" of transfer: *One-off or Permanent*.

If you wish to make the transfer at a later date, select "Transfer date"
Click "OK" to confirm the transfer.

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Execute a transfer

From
Account to be debited 05134-10010636601-14 USD Fid USD Kizi (3,080.94 USD)

To
Account to be credited Manish Sarang

05101-RAWBANK KINSHASA 30 JUIN
* Shared beneficiary

Additional information

Amount 24 USD
Limit : 999,999,999,999.00 USD

Type Occasional Standing

Execution date 30/09/2020

Purpose Pyd

Cancel Validate

To **confirm the transfer**, using your mouse, click the encryption grid to enter your password, and then click "OK".

Please confirm transfer

Summary

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05134-10010636601-14 USD
CHERAPATTA KANNOOR SREEJITH

24.00 USD

Manish Sarang
05101-00139904101-82 USD

Transfer details

Execution date: 30/09/2020
Purpose: Pyt

Beneficiary details

Customer holding the account to be credited: Manish Sarang
Account to be credited: 05101-00139904101-82 USD

Transaction confirmation

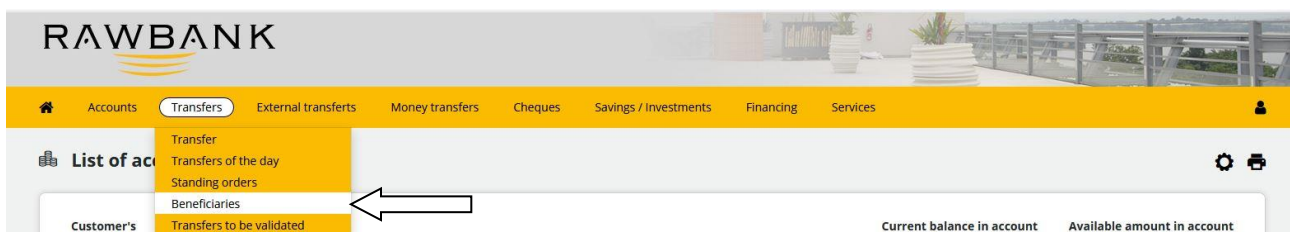
Please confirm this transaction by entering your password

8 7 1 3 5
4 2 6 0 9

Cancel Validate

2. Create an internal beneficiary

To create a beneficiary before doing a transfer to the RAWBANK account of a third party, move your mouse to the tab "Transfer" and click "Beneficiaries".



In the menu "**Manage beneficiaries**", click the option "*Holder of a third-party account in your bank*". Enter the requested information concerning your beneficiary, i.e.:

- the name of the beneficiary;
- their account number, in the required format (branch, number, key);
- and the currency of the account (CDF, USD or EUR).

Click "OK" to confirm the creation of the new beneficiary.

RAWBANK

Accounts Transfers External transferts Money transfers Cheques Savings / Investments Financing Services

Beneficiary management

Create a beneficiary

☒ Holder of an account in your bank ☐ Holder of an account in another bank

Surname: Manish Sarang

Account: 05101 00139904101 82

Currency: USD (DOLLAR USA)

Cancel Validate

To **confirm the creation of the new beneficiary**, using your mouse, click the encryption grid to enter your password, and then click "OK".

RAWBANK

Accounts Transfers External transferts Money transfers Cheques Savings / Investments Financing Services

Confirm creation of the new beneficiary

Summary

Account: 05101-00139904101-82 USD

Beneficiary: Manish Sarang

Transaction confirmation

Please confirm this transaction by entering your password

4 6 8 7 5

1 2 0 3 9

Cancel Validate

RAWBANK

Accounts Transfers External transferts Money transfers Cheques Savings / Investments Financing Services

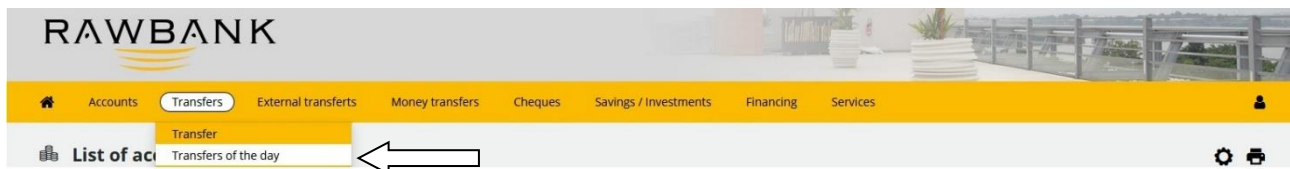
Operation successfully completed!

✓ The beneficiary creation has been successfully recorded.

Quit

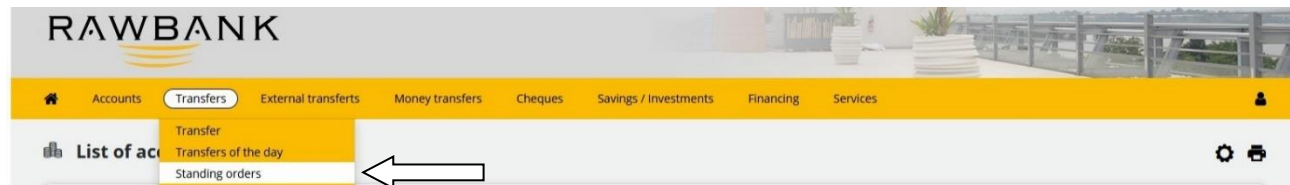
3. View today's transfers

To view your transfers for the Day, move your mouse to the tab "Transfer" and click "Transfers for the Day".



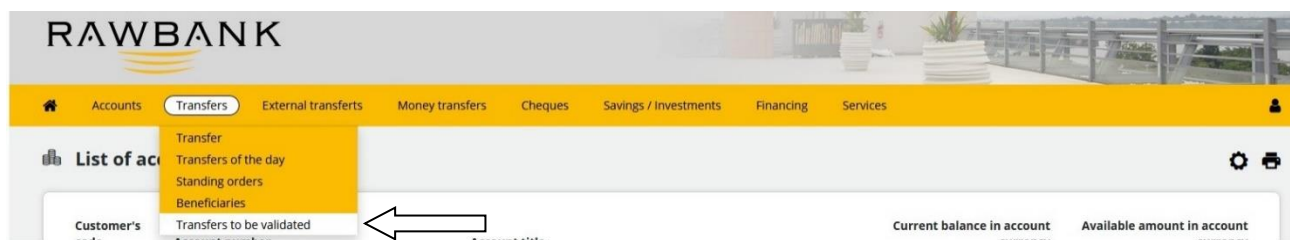
4. View the permanent transfers

To view your permanent transfers, move your mouse to the tab **"Transfer"** and click **"Permanent transfers"**.



5. View the transfers requiring confirmation

To view your transfers requiring confirmation, move your mouse to the tab **"Transfer"** and click **"Transfers requiring confirmation"**.



C. MAKE AN EXTERNAL TRANSFER

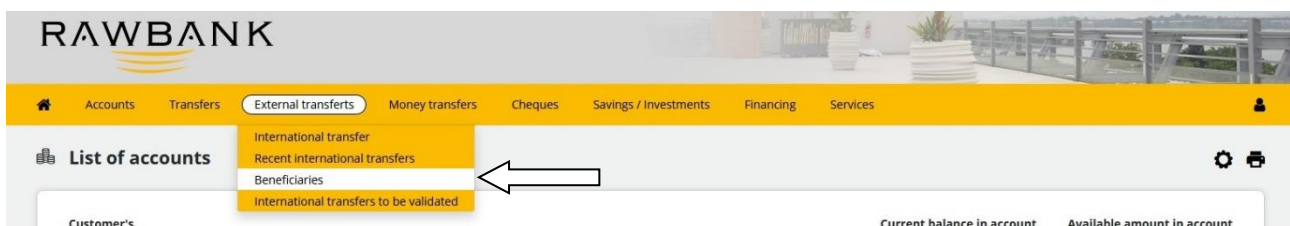
This menu lets you make and monitor a transfer to an account of another local or international bank.

Caution: Before making a transfer to the account of a third party in another bank you must previously have created them as a "Beneficiary".

1. Create an external Beneficiary

Move your mouse to the tab **"External Transfers"** and click **"Beneficiaries"**

Enter the correct information requested concerning the "details" and the "bank account information" of the new beneficiary, and click "OK" to confirm the creation of the new international beneficiary.



N.B.: The **SWIFT code**, sometimes called the **BIC** (Business Identifier Code) code, is the international number of a bank.

To **confirm the creation of the new international beneficiary**, using your mouse, click the encryption grid to enter your password, and then click "OK".

RAWBANK

Accounts

Transfers

External transferts

Money transfers

Cheques

Savings / Investments

Financing

Services

Management of international beneficiaries

Create a beneficiary

Details

Account No. or IBAN

Name *

Address *

Bank details

SWIFT code

Bank name *

Address *

Country

Please select the country

* Mandatory fields

Cancel

Validate

RAWBANK

Accounts

Transfers

External transferts

Money transfers

Cheques

Savings / Investments

Financing

Services

Confirm the creation of the new international beneficiary

Summary

Account number

006801000020451

Name

Govind

Address

Chennai

India

Country

INDE

SWIFT code

IOBAINBBXXX

Bank name

INDIAN OVERSEAS BANK

Address

CHENNAI

INDIA

Transaction confirmation

Please confirm this transaction by entering your password

8

3

5

1

7

6

4

2

0

9

Cancel

Validate

RAWBANK

Accounts

Transfers

External transferts

Money transfers

Cheques

Savings / Investments

Financing

Services

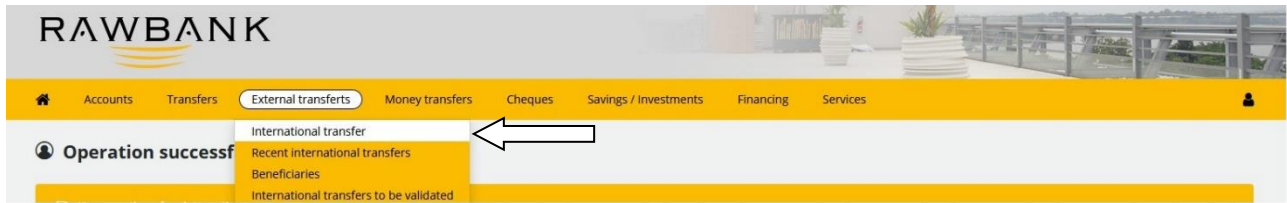
Operation successfully completed!

✔ Your creation of an international beneficiary has been taken into account.

Quit

2. Make an external transfer

To make a transfer to the account of a third party in another local or international bank, move your mouse to the tab **"External Transfers"** and click **"Transfer to Another ME & International bank"**.



Select your *"account to be debited"* and the *"account to be credited"* in the option *"Select an existing beneficiary"*.

A screenshot of the 'Execute an external transfer' form on the RAWBANK website. The form has a yellow header with the RAWBANK logo and navigation tabs. The main section is titled 'Execute an external transfer'. It contains three main input areas: 'From' (Account to be debited), 'In favour of recorded beneficiary' (Beneficiary to be credited), and 'Additional information'. The 'From' field shows '05134-10010636601-14 USD Fid USD Kizi (3,056.94 USD)'. The 'In favour of recorded beneficiary' field shows 'Select an existing beneficiary'. The 'Additional information' field shows 'Govind / 006801000020451 / IOBAINBBXXX / INDE'. A black circle highlights the 'Select an existing beneficiary' dropdown menu.

In *"Additional information"*, enter all the requested information and click *"OK"* to confirm the transfer.

N.B.: Before confirming your transfer you can select who will pay the charges (*"Principal"*, *"Shared charges"*, *"Beneficiary"*).

A screenshot of the 'Execute an external transfer' form on the RAWBANK website, showing the 'Additional information' section. The form has a yellow header with the RAWBANK logo and navigation tabs. The main section is titled 'Execute an external transfer'. It contains three main input areas: 'From' (Account to be debited), 'In favour of recorded beneficiary' (Beneficiary to be credited), and 'Additional information'. The 'From' field shows '05134-10010636601-14 USD Fid USD Kizi (3,056.94 USD)'. The 'In favour of recorded beneficiary' field shows 'Govind / 006801000020451 / IOBAINBBXXX / INDE'. The 'Additional information' section includes fields for 'Amount' (1), 'Currency' (USD - DOLLAR USA), 'Execution date' (30/09/2020), 'Charges borne by' (Ordering customer), 'Ordering customer's charges account' (05134-00110636601-15 USD Coco USD Kizi), 'Ordering customer's reference', and 'Purpose' (FAMILY HELP). A black circle highlights the 'Charges borne by' dropdown menu. A white arrow points to the 'Validate' button at the bottom right. The background shows a blurred image of a modern building.

To **confirm the international transfer**, using your mouse, click the encryption grid to enter your password, and then click "OK".

Transfer details

- Execution date: 30/09/2020
- Charges borne by: Ordering customer
- Ordering customer's charges account: 05134-00110636601-15 USD Coco USD Klzi
- Purpose: FAMILY HELP

Beneficiary details

- Name: Govind
- Account No. or IBAN: 006801000020451
- Country: INDE
- Address: Chennai India

Bank details

- Bank name: INDIAN OVERSEAS BANK
- SWIFT code: IOBAINBBXXX
- Address: CHENNAI INDIA

Transaction confirmation

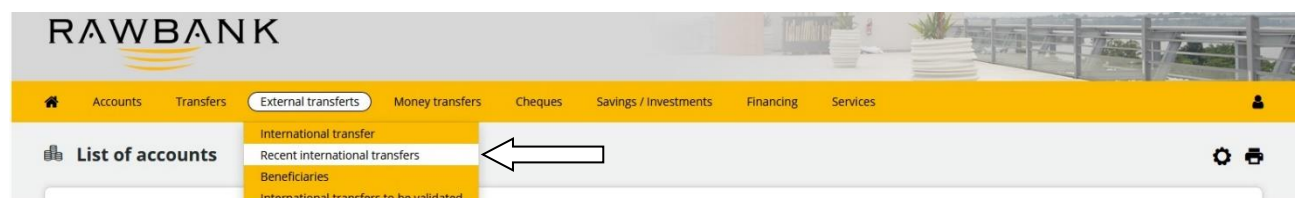
Please confirm this transaction by entering your password

8 1 5 3 7
6 0 4 2 9

Cancel Validate

3. View the recent international transfers

To view your recent international transfers, move your mouse to the tab "**External Transfers**" and click "**Recent international transfers**".



4. View international transfers requiring confirmation

To view your recent international transfers, move your mouse to the tab "**External Transfers**" and click "**International transfers requiring confirmation**".



D. ONE-TIME PASSWORD, "OTP"

An OTP is a single-use confirmation code which is sent by SMS to your mobile phone which can be used as a means of access (login/digipass) to the platform, and to confirm your transactions. This function lets you reduce the risk of fraud and enjoy greater security for all your transactions on the Rawbankonline platform.

To use this function the client must make their request by completing a special form dedicated to this functionality.

Make a transfer

Functions deactivated due to a static password or missing or blocked digipass: Please contact your account manager

When this function has been activated, this is how the screen appears when the transactions are being authenticated and confirmed:

Authentication using a single-use code

For each operation requiring confirmation, a single-use 6-figure code is sent by SMS to the confirming person's phone number. This code, which is valid for 4 minutes, must be entered in the field indicated for this purpose to confirm the operation.

Summary

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05134-00110636602-12 CDF
CHERAPATTA KANNOOR V/C CDF

20.00 CDF

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05101-00110636605-13 CDF
CHERAPATTA KANNOOR

Transfer details

Execution date 20/11/2020
Purpose test

Beneficiary details

Customer holding the account to be credited 106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
Account to be credited 05101-00110636605-13 CDF

Transaction confirmation

Please enter the personal code you received by SMS

9 7 5 1 3
2 4 8 6 0

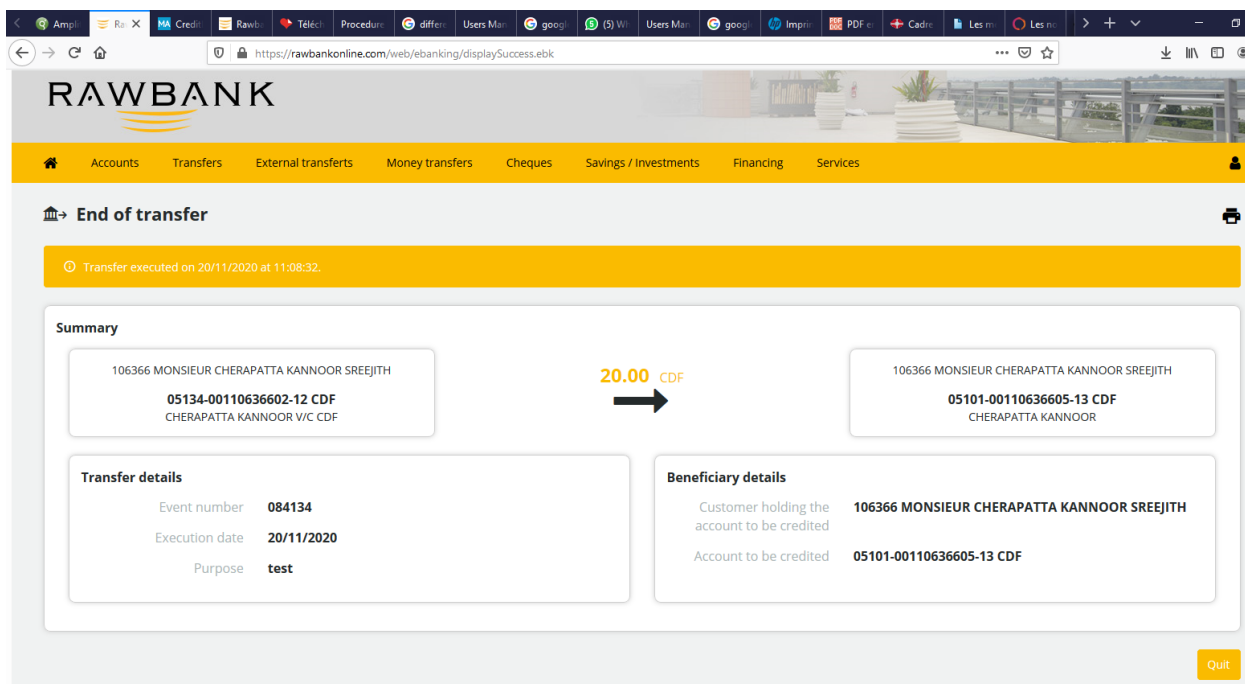


Messages * Vodacom *

RAWBANK

The validation code for your RAWBANKONLINE transaction (Valid 4 minutes) is : 200885

After the operation has been confirmed you will receive a message confirming that your transaction has been executed.



E. MAKE A CASH TRANSFER

This menu lets you make a Cash Transfer ("MAD") for a third party, which they can obtain directly from a Cashier Rawbank, using a secret code. To do so:

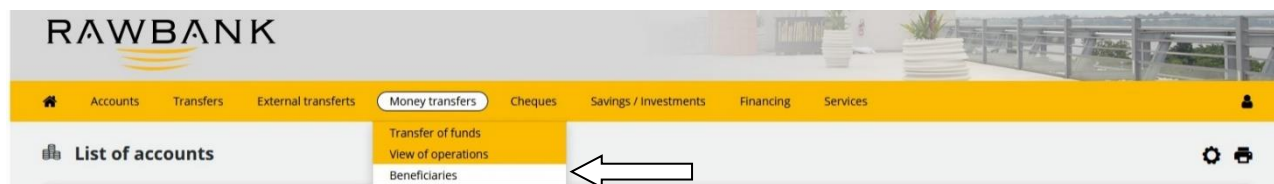
The principal (yourself) must send the beneficiary the secret code generated during the fund transfer transaction;

- the beneficiary must then go only to the branch indicated by the principal during the transaction, with their identity document, and complete the "MAD" form at the cashier to receive the money.

Caution: Before making a Cash Transfer ("MAD") to a third party you must previously have created them as a "Beneficiary".

1. Create a beneficiary

To create a beneficiary for a "MAD", move your mouse to the tab **"Money transfers"** and click **"Beneficiaries"**.



Enter the surname and first name of the beneficiary, select the branch where the beneficiary must go to receive the sum of money, and click "OK" to confirm the creation of the new beneficiary.

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Management of availability beneficiaries

Create a beneficiary

Surname: Sreejith

First name: Raghav

Branch: 05101 - KINSHASA 30 JUIN

Cancel Validate

To **confirm the creation of the new beneficiary**, using your mouse, click the encryption grid to enter your password, and then click "OK".

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Confirm creation of the new beneficiary

Summary

Surname: Sreejith

First name: Raghav

Branch: 05101 - KINSHASA 30 JUIN

Transaction confirmation

Please confirm this transaction by entering your password

5 9 0 3 1

6 2 4 8 7

Cancel Validate

2. Make a cash transfer

To execute a "MAD", move your mouse to the tab **"Money transfers"** and click **"Transfer of Funds"**.

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

List of accounts

Transfer of funds

View of operations

Beneficiaries

Select your **"account to be debited"**.

Click the tab **"Registered beneficiary of the cash transfer"** and **"select an existing beneficiary"**.

Enter the value and description of the operation

Click **"OK"** to confirm the cash transfer.

Make a cash availability

From

Account to be debited: 05134-00110636602-12 CDF Coco CDF Klzi (110.96 CDF)

To

Beneficiary recorded for cash availability: Sreejith Raghav / 05101 - KINSHASA 30 JUIN

Cash availability holder

Complement the cash availability

Amount: 1 CDF
Limit: 999,999,999.999.00 CDF

Purpose: test

Cancel Validate

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To **confirm the cash transfer**, using your mouse, click the encryption grid to enter your password, and then click "OK".

Summary

Customer holding the account to be debited: 106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH

Account to be debited: 05134-00110636602-12 CDF Coco CDF Klzi

Beneficiary to be credited: Sreejith Raghav

Branch: 05101 - KINSHASA 30 JUIN

Amount: 1.00 CDF

Purpose: test

Execution date: 20/11/2020

Transaction confirmation

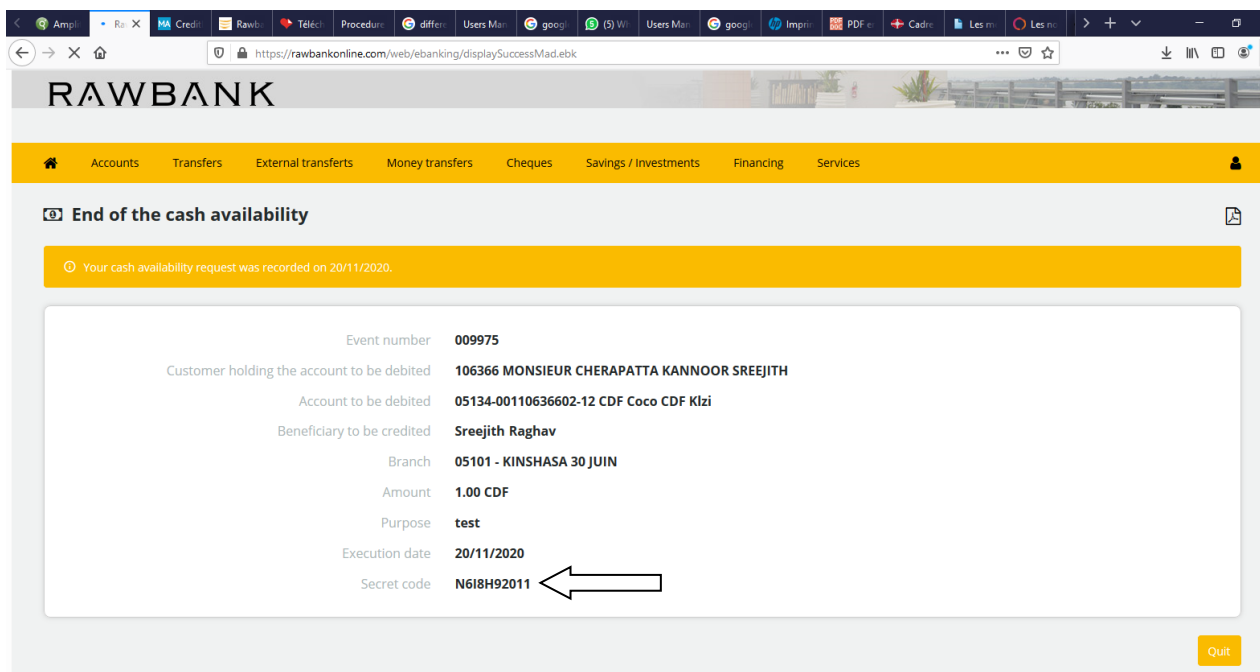
Please enter the personal code you received by SMS

0 7 3 5 1
4 6 2 9 8

Cancel Validate

Legal notice © RawbankOnline

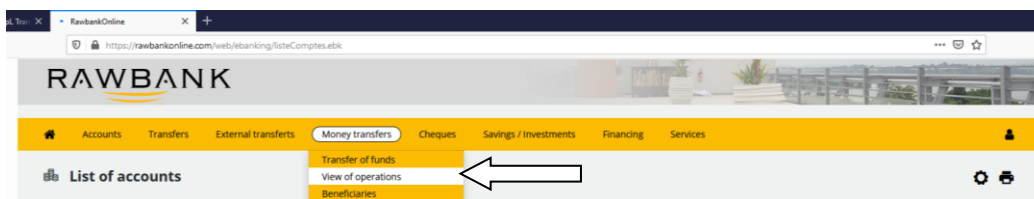
Give the selected beneficiary the secret code so that they can go and receive the money in the selected RAWBANK branch.



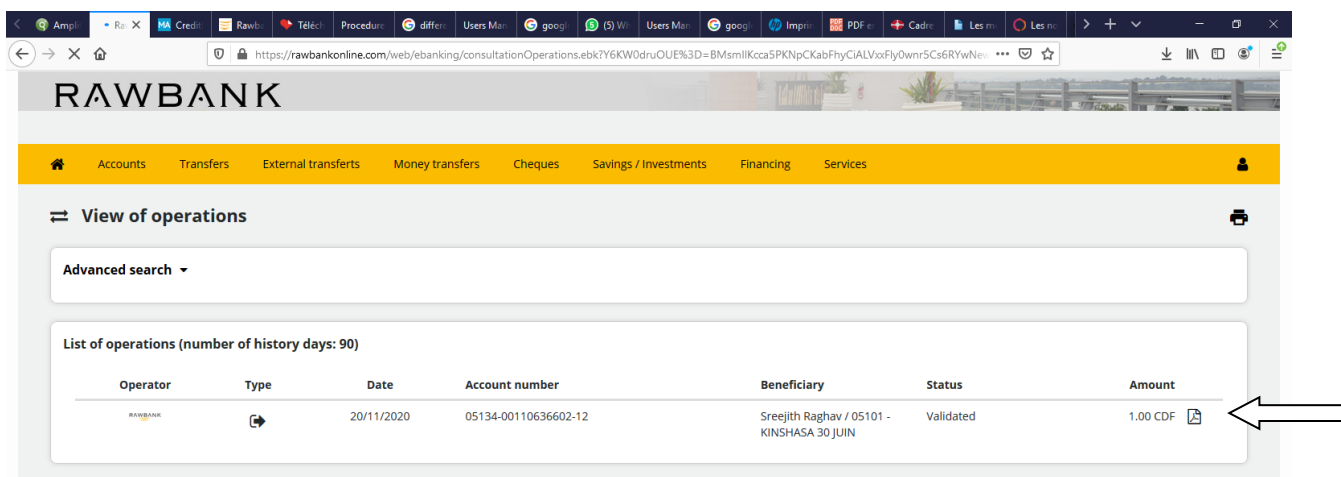
N.B.: If you lose the secret code it can be recovered in the menu **"View operations"**.

3. Viewing operations

The menu **"View operations"** lets you display the "list of Cash Transfer operations" made over the past 90 days. To see it, move your mouse to the tab **"Money transfers"** and click **"View operations"**.



If you wish to find a specific operation click **"Advanced search"**, select your 3 search criteria (*Operator*, *Type of operation* and *Status of operation*), and click **"Search"**.



N.B.: To view, print or recover a password, you can download the details of a Cash Transfer by clicking tab [icon].

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

View of operations

Advanced search ▾

List of operations (number of history days: 90)

Operator	Type	Date	Account number	Beneficiary	Status	Amount
RAWBANK	➡	20/11/2020	05134-00110636602-12	Sreejith Raghav / 05101 - KINSHASA 30 JUIN	Validated	1.00 CDF

PDF printout

RAWBANK

CASH AVAILABILITY

Date : 20/11/2020

Event number : 009975

Customer holding the account : 106366 CHERAPATTA KANNOOR SREEJITH

Account to be debited : 05134-00110636602-12 CDF

Beneficiary to be credited : Sreejith Raghav

Branch : 05101 - KINSHASA 30 JUIN

Amount : 1.00 CDF

Purpose : test

Execution date : 20/11/2020

Status : Validated

Secret code : N618H92011

F. VIEW YOUR TERM DEPOSITS

To view your term deposits, move your mouse to the tab **"Savings/Investments"** and click **"List of term deposits"**.

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

List of term deposits

G. VIEW YOUR CURRENT CREDITS

To view your current Loans, move your mouse to the tab **"Savings/Investments"** and click **"Repayment loans"**.

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Redeemable loans

To view the details of your current Loans, click the number of the credit.

Number	Branch	Order number	Amendment number
204308	05134 - RAWBANK KOLWEZI AGENCE MIKUBA		0

H. SERVICES OFFERED BY RAWBANKONLINE

1. Create Alerts

To create various types of "Alerts" which you can receive by email, move your mouse to the tab **"Services"** and click **"Alerts"**.

Select the "Type of alert", one or your accounts, the "Frequency of receipt of the alert" and the "Type of alert trigger". Enter your email address in "Type of alert transmission method" and click "OK".

Alerts

New alert

Alert type: Select a type of alert

Select the account: 05134-00110636601-15 USD Coco USD Kizi

Alert receipt frequency

☐ No day restriction ☐ Only

☐ Monday ☐ Tuesday ☐ Wednesday ☐ Thursday
☐ Friday ☐ Saturday ☐ Sunday

Type of alert triggering

☐ Standing ☐ As an exception from

From: [date picker] to: [date picker]

Type of alert distribution channel

E-mail: [input field]

2. View the Web administrator's messages

To view the "Web administrator's messages", move your mouse to the tab **"Services"** and click **"Web administrator's messages"**.

Inbox

Message subject	Date	
MESSAGE IMPORTANT	21/04/2017 11:38:38	
Mises à disposition temporairement indisponibles	12/12/2018 18:08:22	
RAWBANKONLINE disponible sur GOOGLE PLAY STORE	23/06/2017 17:48:06	

Display of item 1 to 3 on 3 items