

**USER GUIDE AND RAWBANKONLINE
SECURITY NOTE**



LA BANQUE EN UN CLIC

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Security recommendations when using RAWBANKONLINE

You can improve the security of your **RAWBANKONLINE** by following these rules of conduct:

1. Contact our Call Centre (Toll Free number: 4488) in the event of unusual messages or unexpected actions by **RAWBANKONLINE**.
2. Check on your computer that the operating system (Windows, MacOS, etc.) and the Internet browser (Internet Explorer, Firefox, etc.) have been updated to the latest available versions and widely used applications with (Office pack, Adobe suite, Java, etc.).
3. Install a powerful anti-virus or anti-spyware application in your computer.
4. Regularly make full scans (analyses) of the computer with an anti-virus application.
5. Install a firewall on your computer.
6. Secure all WiFi Internet connections using an access code.
7. Make sure that the Internet address of the **RAWBANKONLINE** system always includes the name of the bank spelt correctly, and that it is preceded by "https://": "s" means "secure".
8. Check that the locked padlock appears in the address bar of the browser when **RAWBANKONLINE** is started and when you **log in**.
9. Avoid links linking to other sites or from an email, and always type yourself, by hand, the address of the RAWBANK site. (<https://www.rawbank.com>),
10. Be suspicious of emails purporting to be from RAWBANK, asking for information on the account and/or codes.
11. If the process of logging into **RAWBANKONLINE** seems unusual (habitual screen significantly changed, unexpected messages, "pop-up" window asking for confirmation by a personal code). ; log off immediately.
12. Make sure you do not leave your computer unsupervised, regularly check the history of your accounts and keep the various codes completely secret.
13. Do not try to become an IT specialist who is capable of detecting possible fraud attempts by hackers or other IT pirates. The professional is and remains the bank and it is the consumer's responsibility to remain cautious: neither more nor less.
14. Do not log on to **RAWBANKONLINE** on a computer which does not belong to you.
15. Keep the login codes in a safe place. Never copy them and do not save them on your PC either.
16. Enter your identifier and your password only when logging in. Never reveal them if you are asked for them by phone or email, or in any other situation.
17. Only install applications your PC which come from trustworthy sources. Do not download free applications from the Internet.
18. Do not open any Web page during your session with **RAWBANKONLINE**.
19. Always end your work in **RAWBANKONLINE** via the Internet using the "Log off" menu.

If you have unusual error messages, please contact our Call centre at the number 09960 16300 or 4488 (tollfree number), Monday to Friday from 8 AM to 11 PM.

For more information, visit the site: www.rawbank.com

1. HOW TO USE YOUR RAWBANKONLINE

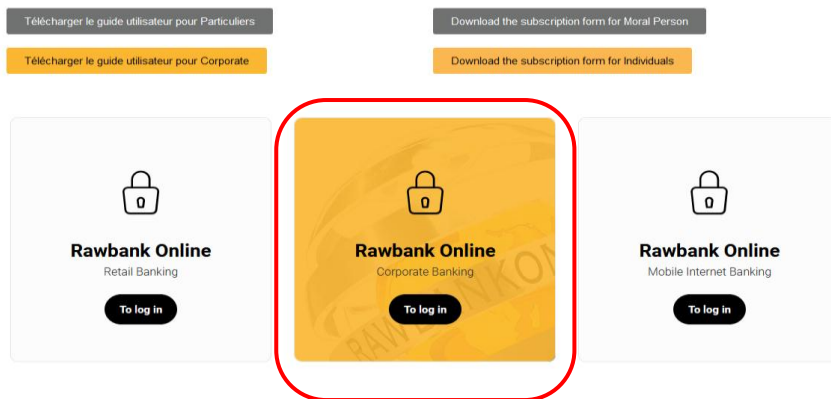
The new RawbankOnline identification system lets you log on directly with an identifier and a password.

1.1 How to access your Rawbankonline

Access the Rawbankonline interface by logging on to the Rawbank Website or by using the link <https://rawbankonline.com/corporate/index.ebk>

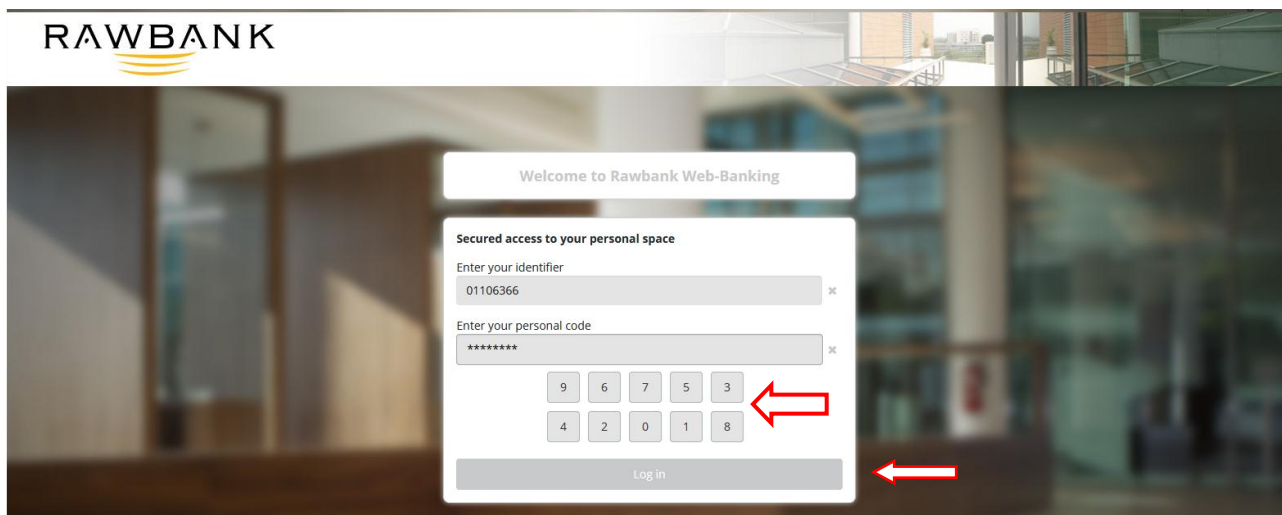
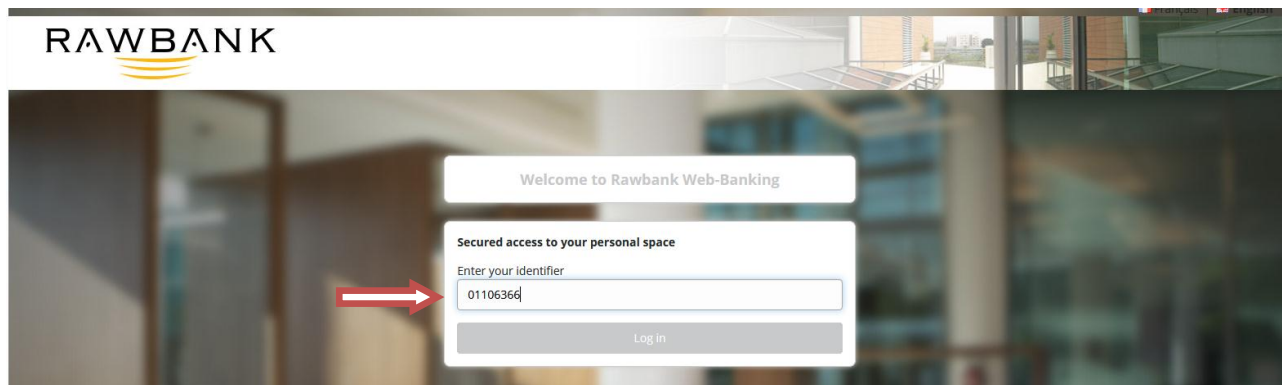
Choose the segment corresponding to your profile:

- *Corporate Banking* for establishments and companies;



1.2. First use

Log on using your identifier and the password received by email after signing up. First, enter your identifier, using the keyboard of your computer, then enter the personal code, and confirm by entering on the digital keypad, which appears on the screen.



1.3 Changing the password

1.3.1. Changing your password when logging on for the first time

When you log on for the first time, or whenever you re-initialise your password, or if you enter the wrong keys, Rawbankonline lets you change your password received by default when you signed up, or on re-initialisation.

- On the 1st line, the user enters the password received by email
- On the 2nd line, the user creates a new password, with the required format, namely:
 - A minimum of 6 figures and a maximum of 80 figures
 - A maximum of 2 successive occurrences of the same figure
 - A maximum of 2 successive occurrences of incremented or decremented figures
- On the 3rd line, the user confirms the new password created on the 2nd line

E.g.: your date of birth: 1980 will give this in the required format: 11998800

To log on, each user can make only three attempts when entering their identifier and personal code. If they forget these, access to the account will be blocked. In this case they must send an email requesting unblocking and re-initialisation to the address **support-rawbankonline@rawbank.cd**, Copying to their account manager.

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Password modification

This is the first time you login to our online application. You must modify your password. This screen will not open next time you login.

☒ Current password ✖

☐ New password *

☐ Confirmation of the new password

Click on the grid to enter your personal code

7	8	5	3	1
4	2	6	0	9

* Password must contain at least 6 digits.
Password must contain maximum 80 digits.
Password must contain maximum 2 successive occurrences of the same digit.
Password must contain maximum 2 successive incremented/decremented occurrences of the same digit.

Cancel Validate

When they have made the change a confirmation page will appear to reassure you that the operation has been successful.

RAWBANK

Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Operation successfully completed!

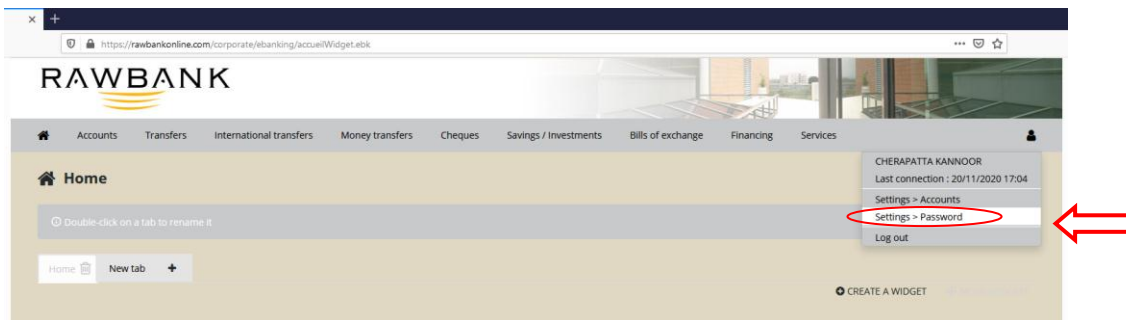
Successful password modification.

Quit

1.3.2. Changing your password after you have logged in

To change your password after you have logged on to Rawbankonline:

- Move your mouse to the tab [icon] and click "**Customisation > Password**"



- Change the password as described in point 1.3.1.

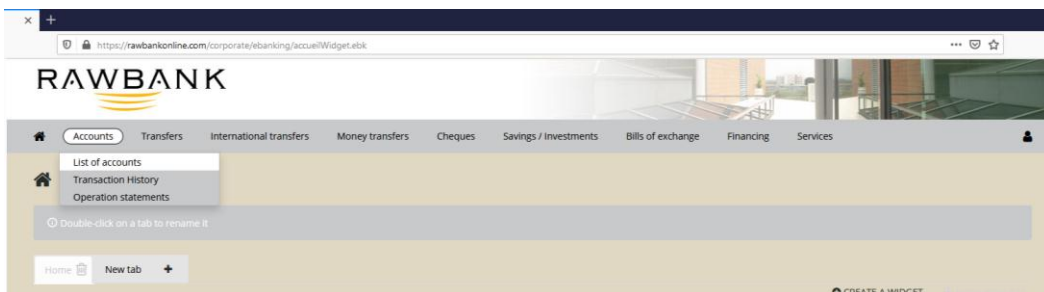
2. HOW TO USE THE VARIOUS RAWBANKONLINE MENUS

Rawbankonline consists mainly of seven menus: Accounts, Transfers, International transfers, Money transfers, Cheques, Savings/Investments and Services.

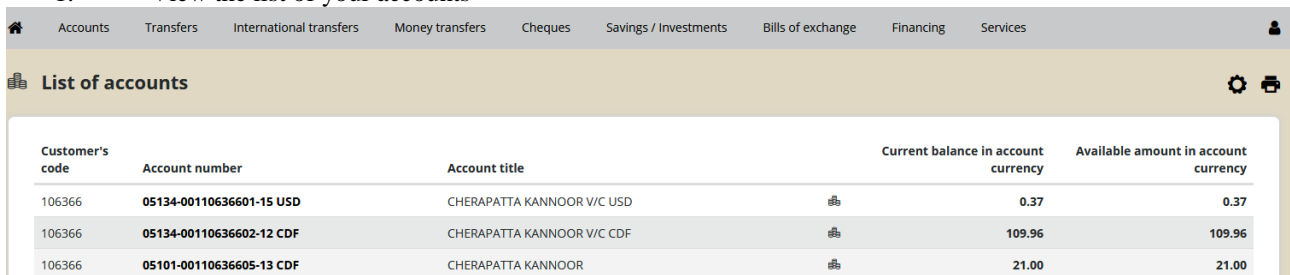
A. *VIEW YOUR ACCOUNTS*

Using the "Accounts" menu you can do the following:

- view a list of your various accounts;
- view the history of your accounts over the past three months;
- generate the statements of your accounts over the past three months;
- access all online documents in Rawbankonline.



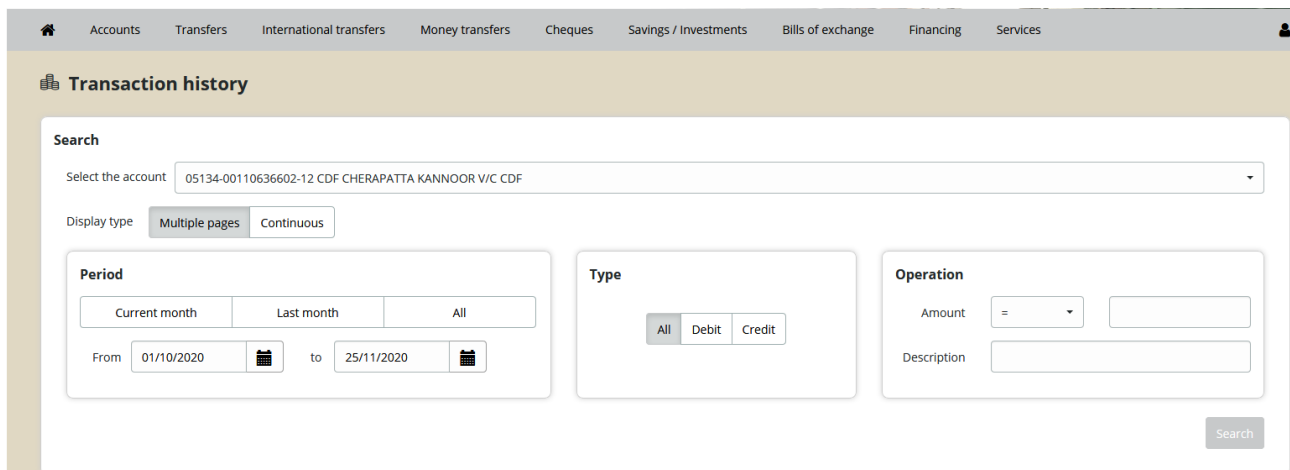
1. View the list of your accounts



Customer's code	Account number	Account title		Current balance in account currency	Available amount in account currency
106366	05134-00110636601-15 USD	CHERAPATTA KANNOOR V/C USD		0.37	0.37
106366	05134-00110636602-12 CDF	CHERAPATTA KANNOOR V/C CDF		109.96	109.96
106366	05101-00110636605-13 CDF	CHERAPATTA KANNOOR		21.00	21.00

2. View the history of transactions

The "Entries" menu lets you view the history of your accounts over the past three months. To view the history before this period the user must go to one of our branches closest to them, or contact their account manager.



Search

Select the account: 05134-00110636602-12 CDF CHERAPATTA KANNOOR V/C CDF

Display type: ☒ Multiple pages ☐ Continuous

Period

Current month Last month All

From: 01/10/2020 to: 25/11/2020

Type

☒ All ☐ Debit ☐ Credit

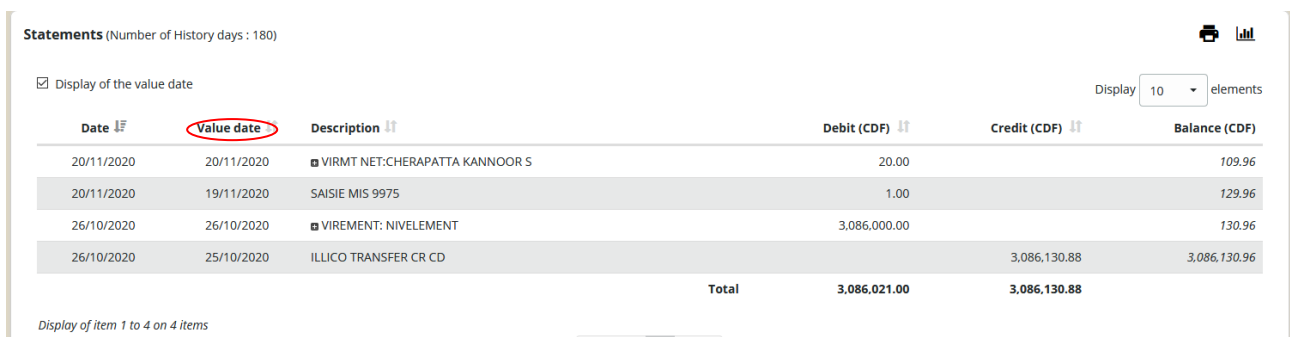
Operation

Amount: =

Description:

Search

The user can generate the history with a value date or without a value date



Statements (Number of History days : 180)

☒ Display of the value date

Display: 10 elements

Date	Value date	Description	Debit (CDF)	Credit (CDF)	Balance (CDF)
20/11/2020	20/11/2020	VIRMT NET:CHERAPATTA KANNOOR S	20.00		109.96
20/11/2020	19/11/2020	SAISIE MIS 9975	1.00		129.96
26/10/2020	26/10/2020	VIREMENT: NIVELEMENT	3,086,000.00		130.96
26/10/2020	25/10/2020	ILICO TRANSFER CR CD		3,086,130.88	3,086,130.96
Total			3,086,021.00	3,086,130.88	

Display of item 1 to 4 on 4 items

3. Generate statements of your operations

You can generate your account statements in several formats (Word, Excel, PDF, etc.) and export them to any peripheral. The generated data cannot be more than three months old. For data before this period the user must make a request for a statement in one of our branches closest to them, or contact their manager directly.

Operation statements

Information required to process your request

Format: Adobe PDF

Account: 05134-00110636601-15 USD CHERAPATTA KANNOOR W/C USD

Period from: 01/10/2020 to: 20/11/2020

Operations sorted by date: Ascending Descending order

Ouverture de 00110636601_20201121100544.pdf

Vous avez choisi d'ouvrir :

00110636601_20201121100544.pdf
qui est un fichier de type : Portable Document Format (PDF) (42,9 Ko)
à partir de : https://rawbankonline.com

Que doit faire Firefox avec ce fichier ?

☒ Ouvrir avec Firefox

☐ Ouvrir avec Adobe Reader (par défaut)

☐ Enregistrer le fichier

☐ Toujours effectuer cette action pour ce type de fichier.

OK Annuler

Cancel Download

RAWBANK

Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Operation statements

Information required to process your request

Format: Adobe PDF

Account: ETEBAC AFB120(BC3)

Period from: Excel (CSV) Word (DOC)

Operations sorted by date: Ascending Descending order

Cancel Download

B. MAKE YOUR TRANSFER OPERATIONS

Using the "Transfers" menu you can undertake the following operations:

- Account-to-account transfer (between your own accounts);
- Transfer from your account to another Rawbank client. This client must previously have been created as the Beneficiary in the beneficiaries creation menu;
- Transfer from your account to a client in another bank. This is possible only when making a transfer in CDF;
- Display transfers awaiting confirmation;
- Display transfers made during the day, but which have not yet been accounted.

RAWBANK

Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Home

Transfer

Transfers of the day

Standing orders

Beneficiaries

Transfers to be validated

Monitoring of transfers with multiple validations

File transfer and deletion

Monitoring and validation of transferred transfers

CREATE A WIDGET

1. *Account-to-account transfer (between your own accounts);*

To make a transfer between their own accounts the user must:

- Enter the transfer menu;

The screenshot shows the 'Execute a transfer' form in the RAWBANK interface. The form has a header with navigation links: Accounts, Transfers, International transfers, Money transfers, Cheques, Savings / Investments, Bills of exchange, Financing, and Services. The main section is titled 'Execute a transfer'. It contains three main sections: 'From', 'To', and 'Additional information'. The 'From' section has a dropdown menu for 'Account to be debited' with the placeholder text 'Select the account'. The 'To' section has a dropdown menu for 'Account to be credited' with the placeholder text 'Select the account'. The 'Additional information' section includes fields for 'Amount' (with a 'CDF' button and a note 'Limit : not available'), 'Type' (with buttons for 'Occasional' and 'Standing'), 'Execution date' (with a date picker set to '21/11/2020'), and 'Purpose' (with a text input field). At the bottom right, there are 'Cancel' and 'Validate' buttons.

- Choose the account to be debited and the account to be credited

This screenshot shows the 'Execute a transfer' form with the 'From' dropdown menu open. The 'Account to be debited' label is circled in red. A large black arrow points down from the dropdown menu to the 'To' section. The dropdown menu displays a list of accounts under the heading 'My accounts':

Account ID	Account Name	Balance
05134-00110636601-15 USD	CHERAPATTA KANNOOR V/C USD	0.37 USD
05134-00110636602-12 CDF	CHERAPATTA KANNOOR V/C CDF	109.96 CDF
05101-00110636605-13 CDF	CHERAPATTA KANNOOR	21.00 CDF
05101-00110636606-10 EUR	CHERAPATTA KANNOOR V/C EUR	530.65 EUR

This screenshot shows the 'Execute a transfer' form with the 'To' dropdown menu open. The 'Account to be credited' label is circled in red. A large black arrow points up from the dropdown menu to the 'From' section. The dropdown menu displays a list of accounts under the heading 'One of my accounts':

Account ID	Account Name	Balance
05134-00110636601-15 USD	CHERAPATTA KANNOOR V/C USD	0.37 USD
05134-00110636602-12 CDF	CHERAPATTA KANNOOR V/C CDF	109.96 CDF
05101-00110636605-13 CDF	CHERAPATTA KANNOOR	21.00 CDF
05101-00110636606-10 EUR	CHERAPATTA KANNOOR V/C EUR	530.65 EUR

- Enter the amount, the currency, the execution date of the operation, the description, and then confirm the operation

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Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Execute a transfer

From
Account to be debited: 05101-00110636605-13 CDF CHERAPATTA KANNOOR (21.00 CDF)

To
Account to be credited: 05134-00110636602-12 CDF CHERAPATTA KANNOOR V/C CDF (109.96 CDF)

Additional information

Amount: 21 CDF
Limit: 999.999.999.999.00 CDF

Type: Occasional Standing

Execution date: 21/11/2020

Purpose: test

Cancel Validate

Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Please confirm transfer

Summary

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05101-00110636605-13 CDF
CHERAPATTA KANNOOR

21.00 CDF

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05134-00110636602-12 CDF
CHERAPATTA KANNOOR V/C CDF

Transfer details

Execution date: 21/11/2020
Purpose: test

Beneficiary details

Customer holding the account to be credited: 106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
Account to be credited: 05134-00110636602-12 CDF

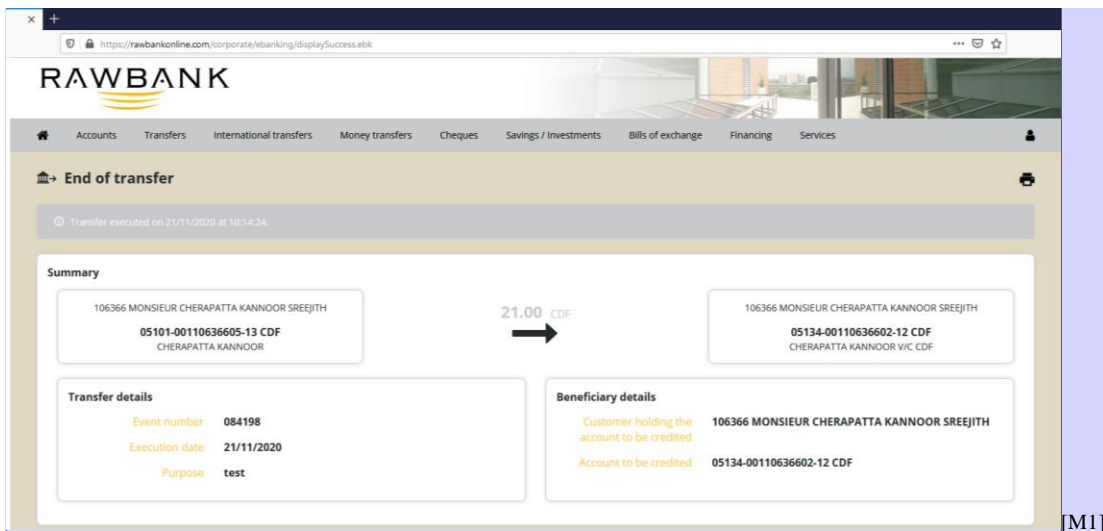
Transaction confirmation

Please confirm this transaction by entering your password

0 1 4 3 7
6 2 8 5 9

Cancel Validate

- After it is confirmed, the transfer operation must be authenticated by entering the password so it can be executed

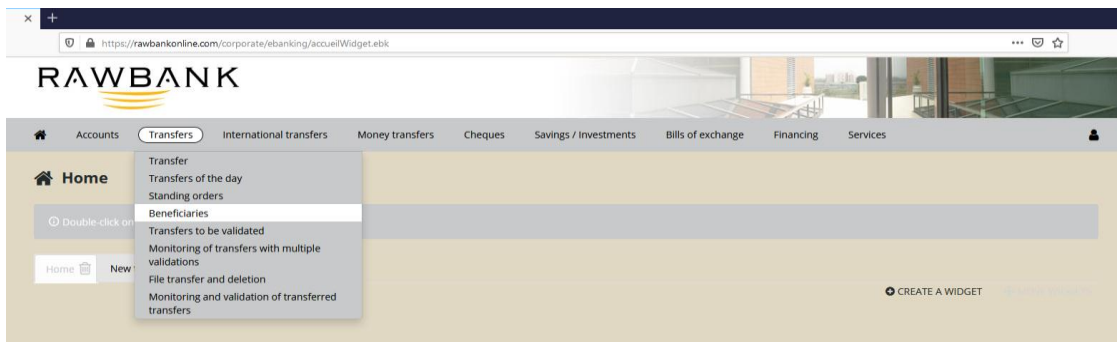


[M1]

2. *Transfer from your account to another Rawbank client.*

All transfers to another Rawbank client require the beneficiary client to be created beforehand. To do so the user must, using the Transfers menu:

- Go into "Beneficiaries";



- Enter the bank details for the beneficiary, i.e.:
 - the name or title of the account,
 - the account number, in the required format (branch, number, key)
 - and the currency of the account (USD or CDF),
- Confirm the information

- Finally, authenticate the creation of the new beneficiary

3. *Transfer from your account to a client in another bank in CDF only*

To make a transfer from one's account to a client with another bank, the "other bank" beneficiary must first be created. To do so the user must:

- Go into the *"Transfers"* menu and then click in *"Beneficiary"*

- When in the page *"Manage beneficiaries"*, click in *"Holder of an account in another bank"* and enter the beneficiary's details:

- Name of client or title of account
- Their establishment code
- The code of their branch
- The account number
- And the currency, which must of course be the Congolese Franc, since this is an "other bank transfer" in local currency, then confirm

Beneficiary management

Create a beneficiary

Holder of an account in your bank | **Holder of an account in another bank**

Surname: David

Bank code: 00014 - BANQUE

Branch code: 11002
FBN AGENCE TOMBALBAYE

Account: 2020019711184

Currency: CDF

Cancel | **Validate**

When it is confirmed the principal must authenticate the creation of the new beneficiary

Confirm creation of the new beneficiary

Summary

Bank: 00014-11002-FBN AGENCE TOMBALBAYE

Account: 2020019711184 CDF

Beneficiary: David

Transaction confirmation

Please confirm this transaction by entering your password

2 0 1 7 3
6 8 9 4 5

Cancel | **Validate**

After having created the beneficiaries the principal can undertake its transfer operations in CDF, depending on whether this is a Rawbank beneficiary or a beneficiary of another bank.

MAKE A TRANSFER

If the encoder and the validator are two separate persons, the encoder must enter the transfer operations, which will then have to be confirmed by the validator at the end.

Execute a transfer

From
Account to be debited: Select the account

To
Account to be credited: Select the account

Additional information

Amount: [] CDF
Limit : not available

Type: Occasional Standing

Execution date: 23/11/2020

Purpose: []

Cancel Validate

4. *Multiple transfers*

This menu is often used to make mass transfers such as payments of employees' salaries. To undertake this type of operation there are two possible Scenario:

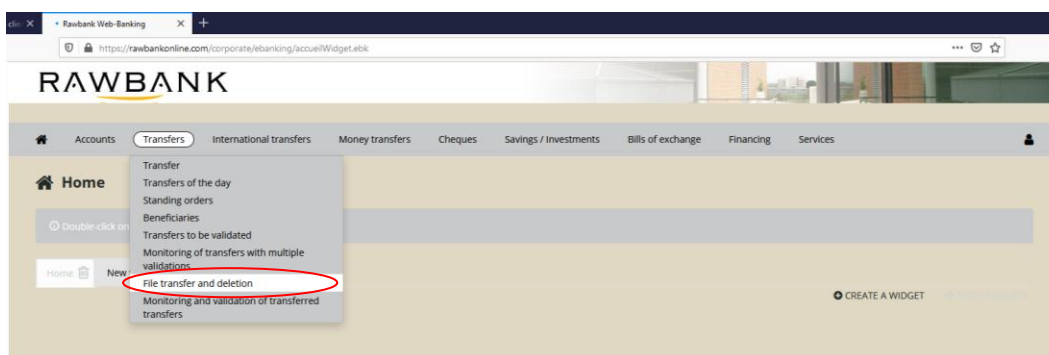
- The first is the one in which the encoder and the validator are two separate persons.
- And in the second the user has the broadest power, i.e. they can both encode and validate all operations. In this case they must follow the procedure for the first scenario to be able to undertake their operations.

1st Scenario: Procedure to follow:

a. *Tasks of the entry operator*

To make a mass transfer the entry operator must:

- Go into the transfer menu and choose the sub-menu "Transfer and delete files". It is essential, for this type of operation, that the operator does not use the menu "Transfer and monitoring of order files", since their operation may then not succeed.



- Attach and confirm the file, whilst making sure, of course, that this file is in the format required by the bank

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File transfer and deletion

Wrong file name (max length: 40, allowed characters: a..z, A..Z, 0..9, -, ., and _)

Information required to process your request

File to be uploaded

The maximum allowed file size is 2 megabytes

File name	Receipt date	Total number of transfers	Number of validated transfers	Number of rejected transfers	Number of pending transfers
PMT-TEST.txt.8314	24/11/2020	1	0	1	0
PMT-TEST.txt.8315	24/11/2020	1	0	1	0
PMT-TEST.txt.8316	24/11/2020	1	0	1	0

Display of item 1 to 3 on 3 items

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Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Monitoring and validation of transferred transfers

List of transfer files

Number	File name	Receipt date	Total number of transfers	Number of validated transfers	Number of rejected transfers	Number of pending transfers
8314	PMT-TEST.txt.8314	24/11/2020	1	0	1	0
8315	PMT-TEST.txt.8315	24/11/2020	1	0	1	0
8316	PMT-TEST.txt.8316	24/11/2020	1	0	1	0
8608	test.txt.8608	29/12/2020	50	2	48	0
8610	test.txt.8610	29/12/2020	50	0	48	2

Display of item 1 to 5 on 5 items

Once the file is uploaded, you can see the operations like this with mentioning the status Pending Validation. You need to click the checkbox and then validate at the last and he need to type the Password and validate it finally to permit the transfer to be validated by his N+1.

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Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Transfers downloaded (8610 test.txt.8610)

Executed local transfers to validate or reject

No.	Date	Account to be debited	Beneficiary	Purpose	Amount	Pending validation	
1	29/12/2020	05134-00110636602-12	05101-00110636605-13 CDF	PYTTEST	50.00 CDF AT	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2	29/12/2020	05134-00110636602-12	05101-00137898701-51 CDF	PYTTEST	50.00 CDF AT	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
4	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
5	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
6	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
7	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
8	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
9	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
10	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
11	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
12	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
13	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
14	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
15	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
16	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>
17	29/12/2020				0 RI	<input type="checkbox"/>	<input type="checkbox"/>

Position des comptes d'un client - Rawbank Web-Banking

https://rawbankonline.com/corporate/ebanking/validationFichierVirementsLocaux.ebk?752Nz0uSnYm0%2BdHwBQ=ESuLjWw=neZH5uAy4U6dBBZ%2F5Vg%3D%3D&OqMvGLVtwASQdP981ayelw%3D

Accounts	Transfers	International transfers	Money transfers	Cheques	Savings / Investments	Bills of exchange	Financing	Services
32	29/12/2020							0 Ri ✓
33	29/12/2020							0 Ri ○
34	29/12/2020							0 Ri ○
35	29/12/2020							0 Ri ○
36	29/12/2020							0 Ri ○
37	29/12/2020							0 Ri ○
38	29/12/2020							0 Ri ○
39	29/12/2020							0 Ri ○
40	29/12/2020							0 Ri ○
41	29/12/2020							0 Ri ○
42	29/12/2020							0 Ri ○
43	29/12/2020							0 Ri ○
44	29/12/2020							0 Ri ○
45	29/12/2020							0 Ri ○
46	29/12/2020							0 Ri ○
47	29/12/2020							0 Ri ○
48	29/12/2020							0 Ri ○
49	29/12/2020							0 Ri ○
50	29/12/2020							0 Ri ○

Display of item 1 to 50 on 50 items

Total CDF = 100.00

Cancel Validate Reject

Position des comptes d'un client - Rawbank Web-Banking

https://rawbankonline.com/corporate/ebanking/confirmationValidationFichierVirementsLocaux.ebk

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Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Transfers downloaded (8610 test.txt.8610) to be validated


Summary

No.	Date	Account to be debited	Beneficiary	Purpose	Amount
1	29/12/2020	05134-00110636602-12	05101-00110636605-13 CDF ○	PYTEST	50.00 CDF
2	29/12/2020	05134-00110636602-12	05101-00137898701-51 CDF ○	PYTEST	50.00 CDF

Display of item 1 to 2 on 2 items

Transaction confirmation

Please confirm this transaction by entering your password



7 1 8 5 3
9 6 2 4 0

Cancel **Validate**

Position des comptes d'un client - Rawbank Web-Banking

https://rawbankonline.com/corporate/ebanking/confirmationValidationFichierVirementsLocaux.ebk

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Accounts Transfers International transfers Money transfers Cheques Savings / Investments Bills of exchange Financing Services

Transfers downloaded (8610 test.txt.8610) to be validated

Summary

No.	Date	Account to be debited	Beneficiary	Purpose	Amount
1	29/12/2020	05134-00110636602-12	05101-00110636605-13 CDF ○	PYTEST	50.00 CDF
2	29/12/2020	05134-00110636602-12	05101-00137898701-51 CDF ○	PYTEST	50.00 CDF

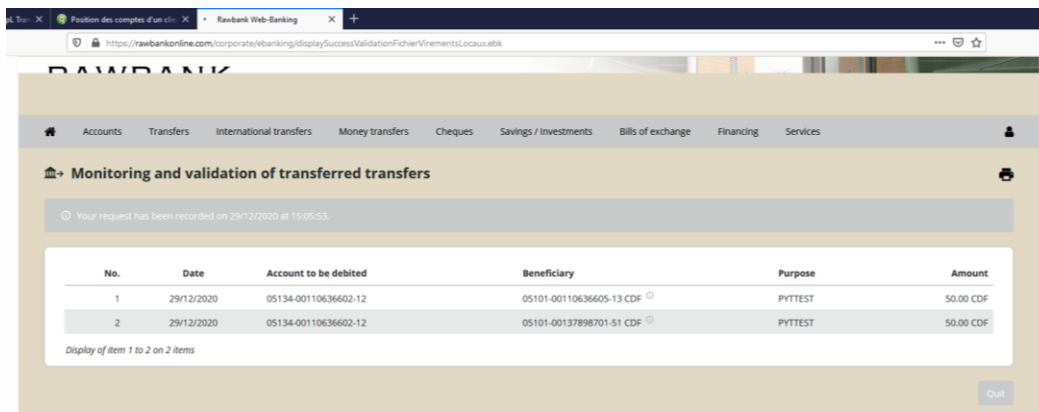
Display of item 1 to 2 on 2 items

Transaction confirmation

Please confirm this transaction by entering your password

7 1 8 5 3
9 6 2 4 0

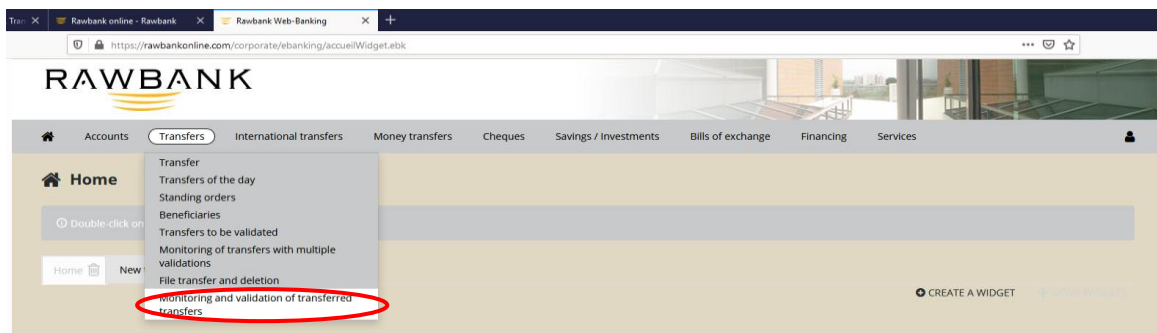
Cancel Validate



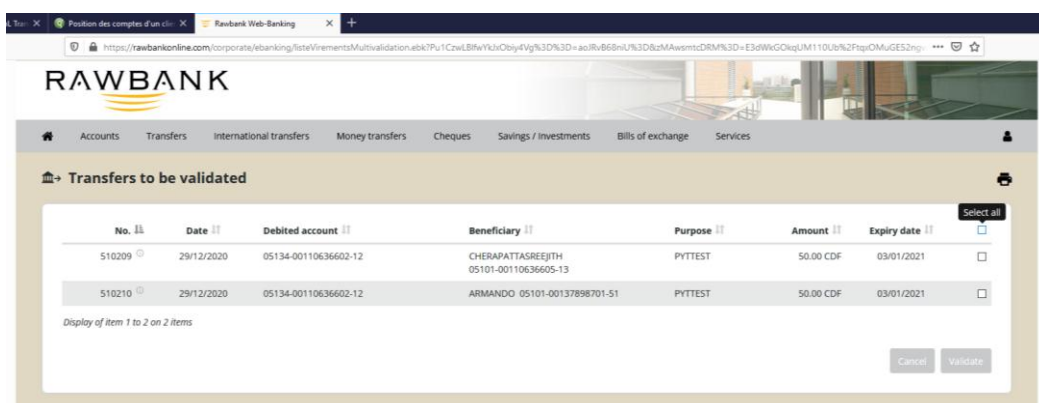
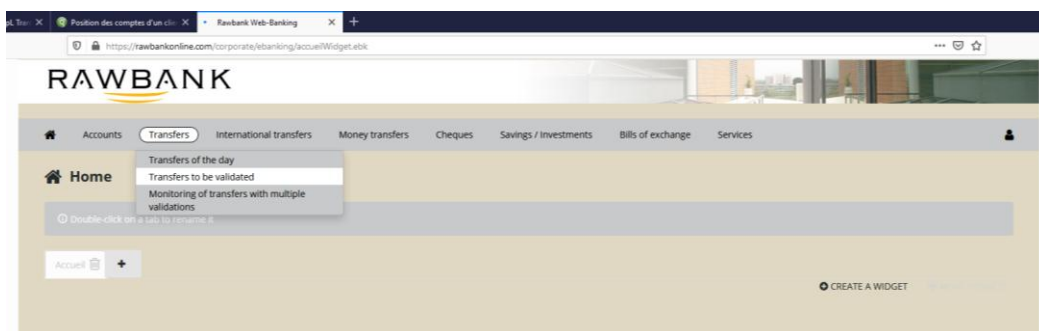
- Confirm transfer of the confirmed file, by entering their password, and receive confirmation that the file transfer operation has indeed been successful.

b. Validator's tasks

After the file is loaded by the encoder or entry operator, the validator must log on in their turn and go to the menu "Monitoring and confirming transferred transfers", in order to display the details of the file. They can also see there the date of receipt, the total number of transfers, the number of confirmed transfers, the number of rejected transfers and the number of transfers pending



After display, the validator can cancel the operation, confirm it or reject it. To confirm, he must select Option "Transfers to be Validated", confirm, and then authenticate the confirmation with their password



Confirm a transfer validation step

Summary

No.	Date	Debited account	Beneficiary	Purpose	Amount	Expiry date
510209	29/12/2020	05134-00110636602-12	CHERAPATTASREEJITH 05101-00110636605-13	PYTEST	50.00 CDF	03/01/2021
510210	29/12/2020	05134-00110636602-12	ARMANDO 05101-00137898701-51	PYTEST	50.00 CDF	03/01/2021

Display of item 1 to 2 on 2 items

Transaction confirmation

Please confirm this transaction by entering your password

3 7 5 1 9
4 2 0 8 6

Cancel Validate

Finally, after authenticating, the validator will see a page displayed confirming their transfer operation

Operation completed

***** request has been recorded on 29/12/2020 at 14:10:00

No.	Date	Debited account	Beneficiary	Purpose	Amount	Expiry date	Status
510209	29/12/2020	05134-00110636602-12	CHERAPATTASREEJITH 05101-00110636605-13	PYTEST	50.00 CDF	03/01/2021	VA
510210	29/12/2020	05134-00110636602-12	ARMANDO 05101-00137898701-51	PYTEST	50.00 CDF	03/01/2021	VA

Display of item 1 to 2 on 2 items

Quit

C. INTERNATIONAL TRANSFERS

International transfers concern all operations of a Rawbank client to an "other bank" *client (local or international).

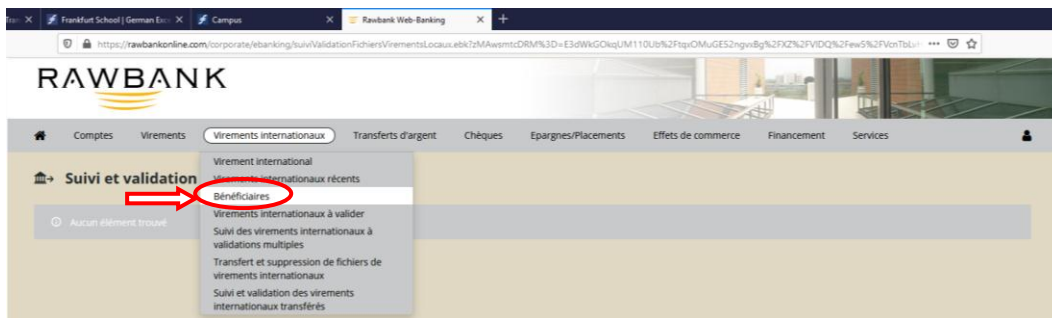
Suivi et validation

Aucun élément trouvé

Virements internationaux

- Virements internationaux récents
- Bénéficiaires
- Virements internationaux à valider
- Suivi des virements internationaux à validations multiples
- Transfert et suppression de fichiers de virements internationaux
- Suivi et validation des virements internationaux transférés

To make an international transfer the user must firstly start by creating the beneficiary. It is essential to enter correctly all information concerning the beneficiary's details before confirming the creation.



The screenshot shows the 'Gestion des bénéficiaires internationaux' page. The 'Créer un bénéficiaire' form is displayed, divided into two sections: 'Détails' and 'Coordonnées bancaires'. The 'Détails' section includes fields for 'N° compte ou IBAN', 'Nom *', and 'Adresse *'. The 'Coordonnées bancaires' section includes fields for 'Code SWIFT', 'Nom de la banque *', 'Adresse *', and a 'Pays' dropdown menu. The 'Valider' button is highlighted with a red circle. The URL in the browser is <https://rawbankonline.com/corporate/ebanking/beneficiairesEtrangers.ebk?MAAwmtzDRM%3D+E3dWgGOkqUM110U8%2FtqOMuGES2ngvBg%2FX2%2FVtDQ%2Fw5%2FvntbL...>

The screenshot shows the 'Confirmer la création du nouveau bénéficiaire international' page. The 'Récapitulatif' section displays the following information:

Numéro de compte	010437778110539
Nom	Konso Sarl
Adresse	Av Tombalbay RDC
Pays	FRANCE
Code SWIFT	PRCBCKI
Nom de la banque	EQUITY BANK
Adresse	Av des aviateurs

The 'Confirmation de la transaction' section prompts the user to confirm the transaction by entering their password. The URL in the browser is <https://rawbankonline.com/corporate/ebanking/beneficiairesEtrangers.ebk?MAAwmtzDRM%3D+E3dWgGOkqUM110U8%2FtqOMuGES2ngvBg%2FX2%2FVtDQ%2Fw5%2FvntbL...>

After creating and confirming the beneficiary, you can select your beneficiary in the field "credit beneficiary" and make your transfer operation.

Comptes Virements Virements internationaux Transferts d'argent Chèques Epargnes/Placements Effets de commerce Financement Services

Effectuer un virement international

Depuis

Compte à débiter Sélectionner un compte

Vers un bénéficiaire enregistré

bénéficiaire à créditer Sélectionner un bénéficiaire existant

All additional information relating to the transfer must always be entered before confirmation.

Renseignements complémentaires

Montant *

Devise * Sélectionner une devise

Date d'exécution * 23/11/2020

Frais à charge de * Donneur d'ordre Frais partagés Bénéficiaire

Compte de frais du donneur d'ordre * Sélectionner un compte de frais

Référence du donneur d'ordre

Motif *

* Champs obligatoires

Annuler Valider

D. ONE-TIME PASSWORD, "OTP"

An OTP is a single-use confirmation code which is sent by SMS to your mobile phone which can be used as a means of access (login/digipass) to the platform, and to confirm your transactions. This function lets you reduce the risk of fraud and enjoy greater security for all your transactions on the Rawbankonline platform.

To use this function the client must make their request by completing a special form dedicated to this functionality.

Make a transfer

Functions deactivated due to a static password or missing or blocked digipass: Please contact your account manager

When this function has been activated, this is how the screen appears when the transactions are being authenticated and confirmed:

Authentication using a single-use code

For each operation requiring confirmation, a single-use 6-figure code is sent by SMS to the confirming person's phone number. This code, which is valid for 4 minutes, must be entered in the field indicated for this purpose to confirm the operation.

Authentication by One Time Password (OTP) is reserved only for users with a confirmation profile.

→ <https://rawbankonline.com/web/ebanking/displayConfirmation.ebk>

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

Please confirm transfer

Summary

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05134-00110636602-12 CDF
CHERAPATTA KANNOOR V/C CDF

20.00 CDF
→

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05101-00110636605-13 CDF
CHERAPATTA KANNOOR

Transfer details

Execution date **20/11/2020**

Purpose **test**

Beneficiary details

Customer holding the account to be credited **106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH**


Account to be credited **05101-00110636605-13 CDF**

Transaction confirmation

Please enter the personal code you received by SMS

9 7 5 1 3

2 4 8 6 0

 Messages* Vodacom*

RAWBANK

The validation code for your RAWBANKONLINE transaction (Valid 4 minutes) is : 200885

After the operation has been confirmed you will receive a message confirming that your transaction has been executed.

→ <https://rawbankonline.com/web/ebanking/displaySuccess.ebk>

RAWBANK

Accounts Transfers External transfers Money transfers Cheques Savings / Investments Financing Services

End of transfer

Transfer executed on 20/11/2020 at 11:08:32.

Summary

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05134-00110636602-12 CDF
CHERAPATTA KANNOOR V/C CDF

20.00 CDF
→

106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
05101-00110636605-13 CDF
CHERAPATTA KANNOOR

Transfer details

Event number **084134**

Execution date **20/11/2020**

Purpose **test**

Beneficiary details

Customer holding the account to be credited **106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH**

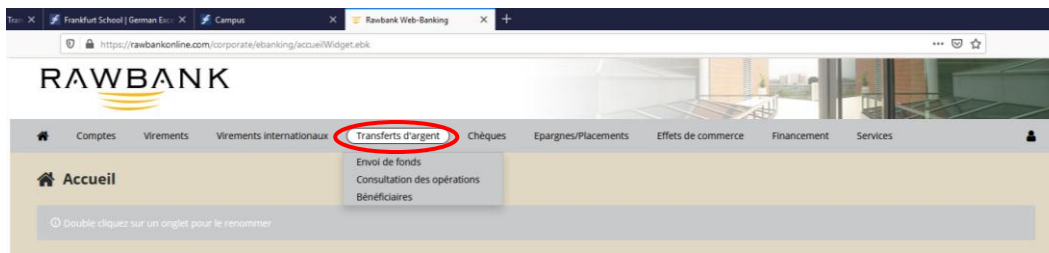
Account to be credited **05101-00110636605-13 CDF**

Quit

E. MONEY TRANSFER OR CASH TRANSFER, "MAD"

This menu lets you make a cash transfer for a beneficiary, which will be payable directly at the cashier, using a secret code. To do so,

- the principal (yourself) must send the beneficiary the code generated during the fund transfer transaction.
- the beneficiary must then go only to the branch indicated by the principal during the transaction, with their Identity document, and complete the "MAD" form at the cashier to be paid.

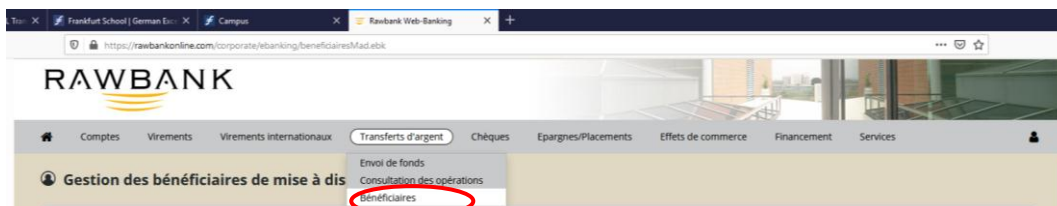


How to make the transfer

1. Create the "MAD" beneficiary

To create a "MAD" beneficiary:

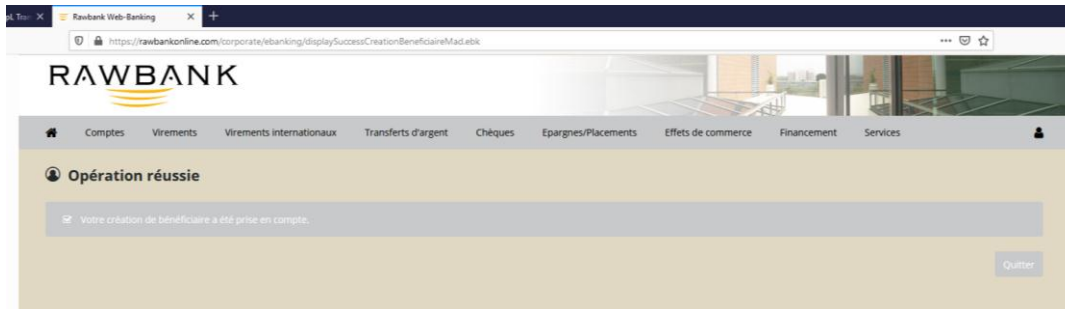
- Click on "money transfers", then choose the menu "Beneficiary"



- Create the beneficiary by entering their surname and first name, and the branch where the withdrawal operation must be undertaken before confirming

- Authenticate the creation of the new beneficiary by entering your personal code before confirming

After confirmation, an authentication page will be displayed, meaning that this beneficiary has been created.



2. Sending money

How to send money

- Click "money transfers", then choose the menu "send money";
- Select the debit account and the beneficiary;
- Complete the fields for the *amount* and *description*

A screenshot of the RAWBANK web banking interface for sending money. The browser address bar shows 'https://rawbankonline.com/corporate/ebanking/createMad.ebk'. The RAWBANK logo is at the top left. A navigation menu includes 'Comptes', 'Virements', 'Virements internationaux', 'Transferts d'argent', 'Chèques', 'Epargnes/Placements', 'Effets de commerce', 'Financement', and 'Services'. The main heading is 'Effectuer une mise à disposition d'espèces'. Below it, there are three sections: 'Depuis' with a dropdown menu showing 'Compte à débiter 05134-00110636602-12 CDF CHERAPATTA KANNOOR VIC CDF (130,96 CDF)'; 'Vers' with two dropdown menus, the first showing 'Bénéficiaire enregistré de la mise à disposition d'espèces' and the second showing 'Sreejith CK / 05101 - KINSHASA 30 JUIN'; and 'Compléter la mise à disposition d'espèces' with fields for 'Montant' (10), 'Plafond : 999 999 999 999.00 CDF', 'Motif' (test), and a 'CDF' button. There are 'Annuler' and 'Valider' buttons at the bottom right.

- Confirm the transaction and confirm that you are transferring the money

RAWBANK

Comptes Virements Virements internationaux Transferts d'argent Chèques Epargnes/Placements Effets de commerce Financement Services

3 Confirmer la mise à disposition d'espèces

Récapitulatif

Client du compte à débiter: 106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
 Compte à débiter: 05134-00110636602-12 CDF CHERAPATTA KANNOOR V/C CDF
 Bénéficiaire à créditer: Sreejith CK
 Agence: 05101 - KINSHASA 30 JUIN
 Montant: 10,00 CDF
 Motif: test
 Date d'exécution: 23/11/2020

Confirmation de la transaction

Veuillez confirmer cette transaction en saisissant votre mot de passe

4 3 7 9 1
6 2 8 0 5

Annuler Valider

When the operation has been confirmed the page will display the end of the cash transfer, with all information relating to the implemented operation.

RAWBANK

Comptes Virements Virements internationaux Transferts d'argent Chèques Epargnes/Placements Effets de commerce Financement Services

6 Fin de la mise à disposition d'espèces

Votre demande de mise à disposition d'espèces a été prise en compte le 23/11/2020.

Référence de la transaction: 010003
 Client du compte à débiter: 106366 MONSIEUR CHERAPATTA KANNOOR SREEJITH
 Compte à débiter: 05134-00110636602-12 CDF CHERAPATTA KANNOOR V/C CDF
 Bénéficiaire à créditer: Sreejith CK
 Agence: 05101 - KINSHASA 30 JUIN
 Montant: 10,00 CDF
 Motif: test
 Date d'exécution: 23/11/2020
 Code secret: 6243862311

Quitter

3. Viewing operations

This menu gives you the option of viewing and generating, in PDF format, all cash transfers made.

RAWBANK

Comptes Virements Virements internationaux Transferts d'argent Chèques Epargnes/Placements Effets de commerce Financement Services

Consultation des opérations

Recherche avancée

Liste des opérations (nombre de jours d'historique : 90)

Opérateur	Type	Date	Numéro de compte	Bénéficiaire	Statut	Montant	Edition PDF
epargnes	➔	23/11/2020	05134-00110636602-12	Sreejith CK / 05101 - KINSHASA 30 JUIN	Validé	10,00 CDF	

RAWBANK

Comptes Virements Virements internationaux Transferts d'argent Chèques Epargnes/Placements Effets de commerce Financement Services

Consultation des opérations

Recherche avancée

Liste des opérations (nombre de jours d'historique : 90)

Opérateur	Type	Date	Numéro de compte	Bénéficiaire	Statut	Montant
RAWBANK	→	23/11/2020	05134-00110636602-12	Sreejith CK / 05101 - KINSHASA 30 JUIN	Validé	10,00 CDF
RAWBANK	→	20/11/2020	05134-00110636602-12	Sreejith Raghav / 05101 - KINSHASA 30 JUIN	Validé	1,00 CDF

Affichage de l'élément 1 à 2 sur 2 éléments

Ouverture de 0513406801000320201123_20201123020408.pdf

Vous avez choisi d'ouvrir :

0513406801000320201123_20201123020408.pdf

qui est un fichier de type : Portable Document Format (PDF) (247 Ko à partir de : https://rawbankonline.com)

Que doit faire Firefox avec ce fichier ?

☒ Ouvrir avec Firefox

☐ Ouvrir avec Adobe Reader (par défaut)

☐ Enregistrer le fichier

☐ Toujours effectuer cette action pour ce type de fichier.

OK Annuler



MISE À DISPOSITION D'ESPÈCES

Date : 23/11/2020

Référence de la transaction : 010003

Client du compte à débiter : 106366 CHERAPATTA KANNOOR SREEJITH

Compte à débiter : 05134-00110636602-12 CDF

Bénéficiaire à créditer : Sreejith CK

Agence : 05101 - KINSHASA 30 JUIN

Montant : 10.00 CDF

Motif : test

Date d'exécution : 23/11/2020

Statut : Validé

Code secret : 6243862311